



Press release

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Cell Telecom signs contract with Micromuse

Nasdaq-listed Micromuse Inc, the leading supplier of software for net and service monitoring, has signed a contract with Cell Telecom, a company within the Cell Network group, as a new retailer for Micromuse's Netcool product family.

Cell Telecom's business unit for Network Management focuses on services and solutions to make the telecom operators' operations more efficient, and contributes to improving the quality of their networks, services, and relations with end customers.

Through this collaboration with Micromuse, Cell Telecom can offer a wider range of solutions for net and service monitoring to operators and service providers on the telecom market. Among other things, Netcool can be used to monitor various types of net infrastructures and maintain the availability of the customers' net-based services and applications. The software will also be used for companies and organisations that are increasingly dependent upon the Internet for their operations.

"In order to succeed in today's extremely competitive and dynamic communication market, the operators must be quick to introduce new, innovative services, at the same time as keeping permanent control over running costs in the network, and the quality of services. Netcool offers a neat solution to this dilemma, as it makes it possible for the operator to co-ordinate monitoring of all its nets and services," says Åke Andersson, Business Unit Director at Cell Telecom.

"With its market-leading solutions within Network Management for the telecom industry, Cell Telecom is the perfect partner for Micromuse. We are looking forward to supplying integrated real-time solutions together for net monitoring for our customers", says Peter Shearan, Micromuse's Senior Vice President, Product Management & Customer Support.

Cell Telecom will be offering the Netcool products along with its other strategic solutions within Network and Service Management.

About Micromuse

Micromuse Inc. (designated as MUSE on Nasdaq) is the leading supplier of software for net and service monitoring. Micromuse was listed with the Top 25 Best Performers in the Wall Street Journal's Shareholder Scoreboard and has recently taken a place among Forbes 500, Business Week's Info Tech 100, Bloomberg's Top 100 Stocks, Barron's 500 and the San Francisco Chronicle 500. Among Micromuse's customers are AT&T, BT, Cable & Wireless, Cellular One, Charles Schwab, Deutsche Telekom, Digex, EarthLink, GTE, ITC^DeltaCom, MCI Worldcom, NextLink, One2One, PSINet as well as a number of investment companies. The company has its head office at 139 Townsend Street, in San Francisco, California 94107; telephone +1(415) 538-9090. Micromuse's homepage is www.micromuse.com.

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Cell Telecom AB is a subsidiary within the Cell Network group that offers critical support systems and product development within such areas as mobile and data communication, Network Management, Embedded Systems, wireless applications, the Internet, CTI, and customer support to suppliers, operators and end-users of the telecom market. Cell Network is one of the world's leading companies within the Internet and interactive media. The company's objective is to create a world-leading consultancy operation in the new digital economy. Cell Network is an expansive company with operations in 13 countries, and around 2,000 people employed in 45 offices.