

Siemens Enterprise Communications

Siemens Enterprise Communications Receives Two Customer Interaction Solutions 2010 Product of the Year Awards

Technology Marketing Corporation's (TMC®) Customer Interaction Solutions magazine, the leading publication covering CRM, call centers and teleservices since 1982, awarded Siemens Enterprise Communications with two 2010 Product of the Year Awards for OpenScape Contact Center V8 and OpenScape Fusion Social Media Integration – Contact Center, based on their vision, leadership and diligence.

CIS Product of the Year Awards recognise companies for their achievement in advancing contact center technologies. "OpenScape Contact Center V8 and OpenScape Fusion Social Media Integration – Contact Center demonstrated excellence as well as provided ROI for the companies that use them," said Rich Tehrani, CEO, TMC. "Customer Interaction Solutions magazine has been honoring innovative companies for 13 years and Siemens Enterprise Communications has earned its place with this distinguished honor."

The 13th Annual Product of the Year Award winners will be featured in the January 2011 issue of Customer Interaction Solutions magazine, www.cismag.com

About Siemens Enterprise Communications Siemens Enterprise Communications is a premier provider of end-to-end enterprise communications, including voice, network infrastructure and security solutions that use open, standards-based architectures to unify communications and business applications for a seamless collaboration experience. This award-winning "Open Communications" approach enables organizations to improve productivity and reduce costs through easy-to-deploy solutions that work within existing IT environments, delivering operational efficiencies. It is the foundation for the company's OpenPath® commitment that enables customers to mitigate risk and cost-effectively adopt unified communications. Jointly owned by The Gores Group and Siemens AG, Siemens Enterprise Communications companies include Siemens Enterprise Communications, Cynos, and Enterasys Networks.

For more information about Siemens Enterprise Communications or Enterasys please visit www.siemens-enterprise.com or www.enterasys.com

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Media Relations

Amy Martin
Corporate Communications
Telephone: +1 (408) 492-2785
Email: amy.martin@siemens-enterprise.com

Siemens Enterprise Communications GmbH & Co. KG
Hofmannstr. 51, 81379 München

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Amy Martin
Corporate Communications
Telephone: +1 (408) 492-2785
Email: amy.martin@siemens-enterprise.com

Siemens Enterprise Communications GmbH & Co. KG
Hofmannstr. 51, 81379 München