

TietoEnator provides a mobile solution for the City of Oulu Healthcare Services

The City of Oulu Social Welfare and Healthcare Services has decided to start a mobile solution pilot project in their customer communications as part of the implementation of their Effic Viesti system, serving the patient admittance operations of non-institutional healthcare. The TietoEnator Effic Viesti aims to improve communication between the nursing staff and patients, so that communication can take place regardless of time or place.

The pilot project has started at Student Health Services. The first phase involves the application of the Effic Viesti solution to laboratory test result inquiries using a mobile phone. Patients do not need to wait in line when calling at specified times, nor is it necessary to arrange separate nursing staff to answer the calls.

- The City of Oulu intends to be a pioneer in the provision and use of customer-based and innovative network services. The pilot project about to begin is one important step in our development operations. The use of text messages facilitates for its part the telecommunication, and it enables a flexible handling of affairs, says Jukka Liedes, Project Manager at the City of Oulu Health Centre.

Effic Viesti is based on the SmaCom mobile solution developed by aVeryWell Oy. The solution provides organisations with wireless use of information contained in their data systems, and enables them to convey information to their employees and customers. Using the SmaCom solution, Effic can send SMS messages to mobile phones.

TietoEnator is the leading provider of health care information systems in the Nordic countries. The Group employs nearly 300 IT professionals specialised in health care information systems in Finland, Sweden and Norway. Effic is a comprehensive family of integrated products developed in Finland for primary healthcare, specialist healthcare and social welfare.

For more information, please contact:

TietoEnator, Raimo Hynynen, tel. +358 8 537 2727, +358 400-548 302,

raimo.hynynen@tietoenator.com

aVeryWell Oy, Päivi Marttila, tel. +358 400-285 358, paivi.marttila@averywell.com

Oulun Kaupunki, Jukka Liedes, tel. +358 8 558 44156, +358 50-559 5258, jukka.liedes@ouka.fi

With over 10,000 employees and annual net sales of EUR 1.1 billion, **TietoEnator** is a leading supplier of high value-added IT services in Europe. TietoEnator specialises in consulting, building and hosting its customers' business operations in the digital economy. The Group's services are based on a combination of deep industry-specific expertise and latest information technology.

www.tietoenator.com

The company **aVeryWell** develops and provides new mobile technology enabled services. Our products will bring flexibility and independence of time and place for people. aVeryWell's objective is to build services that improve quality of life and ease up the daily routines. Our mobile services for organisations will not only improve the quality of service but also use of time and productivity.

www.averywell.com

TIETOENATOR CORPORATION

DISTRIBUTION

Principal media