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FOR IMMEDIATE RELEASE

17 October 2003

SCHEDULE FOR THIRD QUARTER FINANCIAL RESULTS AND TELECONFERENCE CALL

Transcom WorldWide S.A., the European CRM specialist, will release its financial results for the third quarter and nine months ended September 30, 2003 at 09:00 Central European Time on Thursday, October 23, 2003.

The company will host a conference call to present the results at 11.00 Central European Time on the same day. The teleconference will also be webcast at www.transcom-worldwide.com.

Presenters:

**Keith Russell - Chief Executive Officer
Stephen Downing - Chief Financial Officer**

If you wish to register for the conference call, please send an email to transcom@sharedvalue.net by 12.00 CET on Wednesday, October 22, 2003, referencing 'Transcom' in the subject line.

Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 35 centres employing more than 7,800 people delivering services to 19 countries – Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Norway, the Netherlands, Spain, Austria, Morocco, Portugal, Poland, Estonia, Latvia, Lithuania and the UK.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound and outbound call handling, Interactive Voice Response, Internet Services, e-mail processing and fax broadcast. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 38 languages.

Transcom WorldWide S.A. 'A' and 'B' shares are listed on the Stockholmsbörsen O-List under the symbols TWWA and TWWB.

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