

# Interim report for FöreningsSparbanken (Swedbank) January – September 2003 October 24, 2003

# Operating profit rose by 42 percent to SEK 7,097 M

# January - September 2003 in summary:

- Operating profit rose by 42 percent to SEK 7,097 M (5,000)
- Profit for the period rose by 57 percent to SEK 4,719 M (3,006)
- The return on equity rose to 16.0 percent (10.7)
- Earnings per share rose to SEK 8.94 (5.69)
- Total income rose by 6 percent to SEK 18,270 M (17,211)
- Net interest income rose by 4 percent to SEK 12,105 M (11,663)
- Net commission income decreased by 3 percent to SEK 4,177 M (4,325)
- Net profit on financial operations rose to SEK 544 M (253)
- Expenses decreased by 1 percent to SEK 10,173 M (10,241)
- Loan losses decreased by 33 percent to SEK 832 M (1,243)
- Operating profit for the third quarter rose by 85 percent to SEK 2,568 M (1,388)
   compared with the corresponding quarter previous year
- FöreningsSparbanken was named Commercial Bank of the Year

# Strong profit trend in the Group

The Group's operating profit for the first nine months of the year rose by 42 percent to SEK 7,097 M (5,000). Income rose by 6 percent to SEK 18,270 M (17,211), while expenses decreased by 1 percent to SEK 10,173 M (10,241). Loan losses decreased by 33 percent to SEK 832 M (1,243). Profit for the period was affected by a capital gain on the sale of the shares in Erste Bank of SEK 489 M and by a write-down of the shareholding in SpareBank 1 Gruppen of SEK 311 M. The return on equity rose to 16.0 percent (10.7), while earnings per share increased to SEK 8.94 (5.69).

Operating profit in the third quarter of the year rose by 85 percent or SEK 1,180 M compared with the third quarter of 2002, to SEK 2,568 M (1,388). The Group's profit trend in recent quarters is shown on page 10.

## **Income rose 6 percent**

The Group's income rose by SEK 1,059 M or 6 percent compared with the first nine months of 2002 to SEK 18,270 M (17,211). Excluding the capital gain on the sale of the shares in Erste Bank, income increased by SEK 570 M or 3 percent. Net interest income rose by 4 percent or SEK 442 M, partly due to higher lending volumes, while net commission income decreased by SEK 148 M. Net profit on financial operations rose by SEK 291 M through higher income from fixed income, equity and foreign exchange operations.

Income for the third quarter rose by SEK 267 M or 5 percent to SEK 6,016 M compared with the third quarter of 2002.

Comparative figures, regarding items in the profit and loss account, refer to the corresponding period previous year. Regarding items in the balance sheet, they refer to the previous year-end, unless stated otherwise.

### Net interest income rose 4 percent

The Group's net interest income for the period January to September 2003 rose by 4 percent to SEK 12,105 M (11,663). In the Swedish retail operations, net interest income from lending rose by approximately SEK 300 M due to higher volumes and by approximately SEK 100 M through higher margins. Higher deposit volumes raised net interest income by approximately SEK 150 M, while lower margins due to lower general interest rates and transfers of deposits to high-yielding accounts affected net interest income negatively by approximately SEK 400 M. Net interest income in Swedbank Markets improved by SEK 300 M, in part through successful trading in Norwegian bonds and interest rate derivatives by the branch in Oslo. In the International banking operations, net interest income was unchanged.

Net interest income in the third quarter was higher than both the second quarter of 2003 and the third quarter of 2002, amounting to SEK 4,114 M. Compared with the second quarter of 2003 the increase was 4 percent, and compared with the third quarter of 2002 the increase was 5 percent. Net interest income from Spintab's mortgage lending and trading at Swedbank Market's Oslo branch developed positively, while net interest income from FI-Holding declined.

### **Dividends received**

Dividends received amounted to SEK 101 M (87).

### Net commission income rebounded in third quarter

Net commission income decreased by 3 percent to SEK 4,177 M (4,325). Net payment commissions continued to develop positively, rising by 9 percent or SEK 116 M to SEK 1,439 M (1,323). Asset management commissions declined by SEK 269 M due to lower stock prices compared with the previous year and a higher share of savings in fixed income funds, where commissions are lower. Brokerage commissions remained largely unchanged.

During the year's third quarter net commission income rose by 5 percent or by SEK 75 M, compared with the second quarter, to SEK 1,476 M (1,401). Asset management commissions rose by 13 percent or SEK 66 M mainly due to higher stock prices and thus higher fund asset values. Payment processing commissions rose by 13 percent, from SEK 468 M to SEK 531 M.

### Net profit on financial operations

Net profit on financial operations rose by 115 percent to SEK 544 M (253). Profit from trading in fixed income securities rose by SEK 139 M, while profit from trading in equities and other financial instruments rose by SEK 95 M. Income from foreign exchange operations rose by SEK 57 M.

Net profit on financial operations decreased by SEK 51 M during the year's third quarter compared with the same quarter of 2002, partly as a result of lower foreign exchange-related income.

#### Other income

Other income rose by 52 percent during the nine-month period to SEK 1,343 M (883). Income was affected by a capital gain of SEK 489 M from the sale of the shares in Erste Bank in June 2003. The first half of 2002 included a capital gain of SEK 95 M from a branch sale.

During the third quarter of 2003 other income amounted to SEK 292 M (267).

## **Expenses decreased**

The Group's expenses decreased by SEK 68 M or 1 percent to SEK 10,173 M (10,241). Expenses in the Swedish operations remained largely unchanged despite that the acquisition of HSB Bank resulted in an increase of SEK 85 M. In the International banking operations, expenses decreased by SEK 121 M, mainly through the rationalization of Hansabank's operations in Lithuania.

Expenses during the year's third quarter remained largely at the same level as the previous quarter and the third quarter of 2002.

### **Staff costs**

Staff costs decreased by 1 percent to SEK 5,151 M (5,219). Staff costs remained unchanged in the Swedish operations while decreasing by SEK 69 M in Hansabank.

### Change in the number of Group employees in terms of full-time positions

	<b>Sep 30</b>	Dec 31	Sep 30
	2003	2002	2002
Total number of employees	15,359	15,468	15,461
Of whom Hansabank	5,768	5,744	5,843

### IT expenses stable

IT expenses include all development and production expenditures as well as computer equipment service costs and depreciation. IT expenses for the period January to September 2003, after deducting IT-related income from partly owned banks and independent savings banks, amounted to SEK 1,719 M (1,658). The corresponding expense in the Swedish operations was SEK 1,506 M (1,438). The increase in IT expenses is explained by the harmonization of the Bank's Swedish IT systems in the event of the country's EMU ascension, which affected expenses by approximately SEK 75 M.

### Other expenses

Other expenses – i.e. other administrative expenses, depreciation of tangible fixed assets and amortization of goodwill – were unchanged at SEK 5,022 M (5,022). Goodwill amortization, excluding associated company holdings, decreased to SEK 460 M (515).

## Loan losses continue to decline

The loan loss level for the first nine months of 2003 was 0.16 percent (0.24). Loan losses decreased by 33 percent to SEK 832 M (1,243), of which FI-Holding and Hansabank accounted for SEK 288 M (72). The Group's doubtful claims, gross, amounted to SEK 3,646 M as of September 30, 2003, compared with SEK 3,600 M on December 31, 2002. Loan loss reserves amounted to SEK 5,047 M (4,823). A specification of loan losses and claims is provided in Notes 3 and 4.

### Share of profits of associated companies amounted to SEK 55 M in third quarter

The share of profits and losses of associated companies amounted to SEK -191 M (-463). The change is primarily due to Marakanda, which was divested in early 2003 and was included as a loss of SEK -197 M during the first nine months of 2002. The share of SpareBank 1 Gruppen's loss was SEK -376 M (-413).

During the third quarter the share of profits of associated companies amounted to SEK 55 M (-380). The share of SpareBank 1 Gruppen's profit rose to SEK 7 M.

### Tax expense 26 percent

Consolidated profit before tax amounted to SEK 7,050 M (4,949) and the tax expense was SEK 1,855 M (1,474), or an effective tax rate of 26 percent (30). The lower tax rate for the period is mainly due to tax loss carryforwards that previously had not been utilized. The relatively high tax charge last year is mainly due to write-downs of shareholdings that are not tax deductible until they are realized.

## **Interest rate risk**

An increase in market interest rates of one percentage point as of September 30, 2003 would have reduced the value of the Group's interest-bearing assets and liabilities, including derivatives, by SEK 1,636 M (735). The decrease in the value of positions in SEK would have been SEK 1,280 M (469) and positions in foreign currency SEK 356 M (266). An interest rate increase of one percentage point would have reduced the Group's net profit on financial operations by SEK 296 M (194) as of September 30, 2003. The interest rate risk in Swedish kronor rose primarily because the Bank decided to position itself to reduce the negative effects on net interest income due to lower Swedish reporates. Comparative figures refer to December 31, 2002.

## **Capital adequacy**

The capital adequacy ratio, which is calculated for the financial companies group, amounted to 11.0 percent (10.8) on September 30, 2003, of which the primary capital ratio was 7.2 percent (7.1). Market risks as a share of the total capital adequacy ratio amounted to 0.5 percentage points (0.5). Comparative figures refer to December 31, 2002.

### **Specification of capital adequacy**

SEK M	<b>Sep 30</b>	<b>Dec 31</b>	<b>Sep 30</b>
	2003	2002	2002
Primary capital	41,849	40,266	39,423
Supplementary capital	25,837	25,103	26,141
Less shares, etc.	- 4,920	- 5,266	- 5,655
Expanded portion of capital base	991	1,105	1,156
Capital base	63,757	61,208	61,065
Risk-weighted amount for credit risks	553,343	539,379	530,980
Risk-weighted amount for market risks	29,171	25,674	28,181
Total risk-weighted amount	582,514	565,053	559,161
Capital adequacy ratio, %	11.0	10.8	10.9
Primary capital ratio, %	7.2	7.1	7.1

The risk-weighted amount for credit risks rose to SEK 553 billion (539) during the period. The increase is primarily attributable to higher lending by Spintab and Hansabank. The risk-weighted amount for market risks rose by SEK 3 billion during the period to SEK 29 billion. The change was mainly due to higher interest-rate risks.

As of September 30, 2003 the FöreningsSparbanken financial companies group included the FöreningsSparbanken Group, Eskilstuna Rekarne Sparbank AB, Färs och Frosta Sparbank AB, FöreningsSparbanken Sjuhärad AB, FöreningsSparbanken Söderhamn AB, Bergslagens Sparbank AB,

Vimmerby Sparbank AB, Aktia Sparbank Abp in Finland, Sparebank 1 Gruppen A/S and First Securities A/S in Norway. The Group's insurance companies are not included.

## **Business volumes**

# Savings and investments

Customers' total savings and investments in FöreningsSparbanken amounted to SEK 539 billion (488) as of September 30, 2003, an increase of 10 percent since the beginning of the year. Customers' deposits, excluding repurchase agreements (repos), rose by 7 percent to SEK 273 billion (254). Deposits in SEK rose by 4 percent to SEK 217 billion (208), while deposits in foreign currency rose to SEK 56 billion (46).

### Savings and investments, the Group

SEK billion	Sep 30 2003	Dec 31 2002	Sep 30 2002
Deposits from the public			
Households, SEK	139.9	129.1	126.0
Other, SEK	76.9	78.5	73.9
Households, foreign currency	16.0	14.9	14.0
Of which Hansabank	15.8	14.8	13.9
Other, foreign currency	40.7	31.2	34.7
Of which Hansabank	19.3	18.0	17.0
Subtotal	273.5	253.7	248.6
Of which HSB Bank	8.9	9.2	
Discretionary asset management	23.9	17.9	17.0
Fund management	231.6	205.9	195.3
Retail bonds, interest-bearing	2.8	2.6	2.5
Retail bonds, equity linked	6.7	5.5	5.1
Unit-linked insurance	35.2	33.2	31.9
Less unit-linked insurance in own companies	- 34.7	- 30.8	- 29.6
Total	539.0	488.0	470.8

### Sales and market shares

In 2003 FöreningsSparbanken's objective is to reach a market share in Sweden of 22 percent for new sales of savings products – deposits from household customers, mutual funds, unit-linked insurance from all customer categories, retail bonds and equity linked bonds – excluding sales through partly owned and independent savings banks. For the period January to August 2003 this market share was 19.6 percent, compared with 18.3 percent for the full-year 2002. The market share for new household deposits during the same period was 24.6 percent, against 23.9 percent for the full-year 2002.

# Lending

The Group's total credit exposure, including contingent liabilities and derivatives, amounted to SEK 886 billion (856). Since year-end, credit exposure on the Swedish market increased by SEK 42 billion while on other markets the exposure decreased by SEK 12 billion.

The Group's lending to the public amounted to SEK 706 billion (673) as of September 30, an increase of SEK 33 billion or 5 percent since the beginning of the year. In the Swedish operations, lending rose by 5 percent to SEK 603 billion (573). Lending by Hansabank and FI-Holding amounted to SEK 103 billion (100). Of the change, SEK -2 billion was attributable to changes in exchange rates. Lending to private individuals amounted to SEK 328 billion (307), up SEK 21 billion or 7 percent from the beginning of the year. The increase is largely due to mortgage lending by Spintab arranged through the Swedish branch office network.

The Group's exposure to companies in the IT and telecommunications industries amounted to SEK 6.9 billion (5.8) as of September 30, 2003.

# Lending, Group

SEK billion	Sep 30 2003	Dec 31 2002	Sep 30 2002
Private individuals	328.0	306.9	296.3
Of which Spintab	267.0	248.2	242.1
Real estate management	147.3	144.1	136.9
Retail, hotels, restaurants	26.3	25.6	25.7
Construction	11.2	10.5	10.5
Manufacturing	50.6	50.7	50.7
Transportation	14.3	14.3	14.4
Forestry and agriculture	34.1	31.1	30.4
Other service businesses	19.3	18.9	14.0
Other business lending	61.0	56.9	66.3
Municipalities *)	14.0	13.7	12.8
Total lending to the public	706.1	672.7	658.0
Credit institutions incl. Nat'l Debt Office	49.4	64.4	45.5
Repurchase agreements (repos)	79.8	65.0	86.8
<b>Total lending</b>	835.3	802.1	790.3
Of which lending to the public by:			
Hansabank	35.9	30.3	27.7
FI-Holding	66.9	70.1	71.4
HSB Bank	9.6	8.5	

<sup>\*)</sup> Not including municipal corporations.

#### Market shares

FöreningsSparbanken's subsidiary Spintab had a market share for consumer mortgage lending of 34 percent on August 31, 2003 (35 percent in December 2002), and a market share in commercial mortgage lending of 22 percent (22 percent in December 2002).

## **Payments**

#### Cards

As of September 30, 2003 approximately 2.9 million FöreningsSparbanken bank cards were in issue in the Swedish market, an increase of 5 percent during the year. The trend toward greater card use is continuing. The number of card purchases by FöreningsSparbanken's customers rose by 21 percent during the last 12 months, while the number of card transactions cleared climbed 24 percent.

### Giro

Customers continue to switch from paper-based giro payments to an electronic, Internet-based giro system through the Internet bank. The number of private customers with giro accounts is 2.6 million (2.7), of whom 1.0 million (0.9) are Internet-based. Comparative figures refer to September 30, 2002.

### e-billing

With e-billing, bills are sent directly to the Internet bank, where customers can safely and conveniently approve payment. A total of 149 companies in Sweden offer the service, compared with 108 on September 30, 2002. The number of e-bills is rising steadily. During the period 546,000 e-bills were sent, compared with 353,000 in the same period of 2002.

# Other

### FöreningsSparbanken named Commercial Bank of the Year 2003

FöreningsSparbanken has been named Sweden's Commercial Bank of the Year in 2003 in the business magazine Affärsvärlden's Financial Barometer survey. The Barometer, Sweden's largest independent survey of the banking, financial services and insurance market, was conducted among financial managers and other key employees of the 2,000 companies and organizations in Sweden with more than 200 employees.

### FöreningsSparbanken acquires EnterCard AS in Norway

FöreningsSparbanken has reached an agreement with Terra Gruppen AS to acquire the remaining 35 percent of the shares in the Norwegian card company Enter Card AS for NOK 69 million. Earlier this year FöreningsSparbanken reached an agreement with SpareBank 1 Gruppen AS to acquire 65 percent of the shares in Enter Card for NOK 129 million. The price of all the shares in Enter Card thus amounts to NOK 198 million. The acquisition strengthens FöreningsSparbanken's position as the Nordic leader in card payment and administration services, at the same time that it creates opportunities for good synergies with the Swedish card business. Enter Card, which issues all types of Visa and Master Card products, has distribution agreements with SpareBank 1 Gruppen's and Terra Gruppen's member banks, among others. The acquisition requires regulatory approval.

### Organizational change

To better support retail customer contacts, FöreningsSparbanken as of September has put a new organization in place. The Savings, Lending and Payments business areas have been consolidated within a new unit, Customer Offerings and Products. Shared service functions have at the same time been brought together in another new unit, Joint Services. The head of Customer Offerings and Products is Kjell Hedman, former head of the Payments business area and Executive Vice President of FöreningsSparbanken. The head of Joint Services is Gert Engman, Executive Vice President and CIO of FöreningsSparbanken.

### Accounting change

The interim report has been prepared in accordance with recommendation RR20 Interim reporting of the Swedish Financial Accounting Standards Council and follows the same accounting principles as the most recent annual report. The recommendations that entered into force on January 1, 2003 have been taken into account but have not had an impact on earnings.,

# **Key ratios for the Group**

	Jan-Sep 2003	Jan-Sep 2002	Full-year 2002
Return on equity, %	16.0	10.7	11.0
Return on total equity, %	0.93	0.67	0.69
Earnings per share, SEK *	8.94	5.69	7.87
Earnings per share after dilution, SEK **	8.94	5.69	7.86
Equity per share, SEK *	76.26	71.01	73.13
Equity per share after dilution, SEK **	76.24	70.98	73.11
C/I ratio before loan losses	0.57	0.62	0.63
C/I ratio after loan losses	0.61	0.69	0.70
Capital adequacy ratio, %	11.0	10.9	10.8
Primary capital ratio, %	7.2	7.1	7.1
Loan loss ratio, net, %	0.16	0.24	0.23
Share of doubtful claims, %	0.27	0.30	0.27
Provision ratio for doubtful claims, % ***	138	126	134
No. of shares at beginning and end of period	527,808,843	527,808,843	527,808,843
Avg. no. of shares during the period	527,808,843	527,808,843	527,808,843
* No. of shares in calculation	527,808,843	527,808,843	527,808,843
** No. of shares after dilution *** See Note 4	527,977,435	528,061,272	527,960,453

# Operational profit and loss account, the Group \*

	Jan- Sep	Jan- Sep	%	Q3	Q3	%	Full-year
SEK M	2003	2002		2003	2002		2002
Interest receivable Interest payable Net interest income	36,335 - 24,230 12,105	39,903 - 28,240 11,663	-9 -14 4	11,543 - 7,429 4,114	13,312 - 9,382 3,930	-13 -21 5	52,013 - 36,464 15,549
Dividends received	101	87	16	2	0		90
Commissions receivable Commissions payable Net commission income	5,589 - 1,412 4,177	5,658 - 1,333 4,325	-1 6 -3	1,974 - 498 1,476	1,813 - 444 1,369	9 12 8	7,558 - 1,794 5,764
Net profit on financial operations	544	253		132	183	-28	441
Other operating income	1,343	883	52	292	267	9	1,157
Total income	18,270	17,211	6	6,016	5,749	5	23,001
General administrative expenses - Staff costs - Other Total general administrative expenses	- 5,151 - 4,055 - 9,206	- 5,219 - 3,933 - 9,152	-1 3 1	- 1,752 - 1,303 - 3,055	- 1,704 - 1,288 - 2,992	3 1 2	- 7,005 - 5,279 - 12,284
Depreciation and write-off of tangible fixed	<b>7,200</b>	9,132		3,033	2,552	2	12,201
assets Amortization of goodwill	- 507 - 460	- 574 - 515	-12 -11	- 158 - 153	- 191 - 159	-17 -4	- 751 - 663
<b>Total expenses</b>	- 10,173	- 10,241	-1	- 3,366	- 3,342	1	- 13,698
Profit before loan losses	8,097	6,970	16	2,650	2,407	10	9,303
Loan losses, net, including change in value of property taken over Write-off of financial fixed assets Reversal of write-off of financial fixed assets	- 832 23	- 1,243 - 264	-33	- 160 23	- 375 - 264	-57	- 1,603 - 264
Share of profit/loss of associated		460	50		200		500
companies	- 191	- 463	-59	55	- 380		- 588
Operating profit	7,097	5,000	42	2,568	1,388	85	6,848
Settlement of pensions Tax Minority interest	- 47 - 1,855 - 476	- 51 - 1,474 - 469	-8 26 1	3 - 669 - 166	- 13 - 477 - 184	40 -10	- 76 - 1,983 - 637
Profit for the period	4,719	3,006	57	1,736	714	143	4,152

<sup>\*</sup> The operational profit and loss account comprises the same legal entities and follows the same accounting principles as the profit and loss account prepared according to the instructions of the Financial Supervisory Authority, except that the insurance operations (consisting in large part of the pension and endowment insurance operations of Robur Försäkring) are integrated on a line-for-line basis in the income and expenses of the other operations. In the profit and loss account prepared according to the instructions of the Financial Supervisory Authority, insurance results are shown on a separate line. On an operating profit level, the two profit and loss accounts show the same results. The descriptions in the running text and the business area report are based on the operational profit and loss account unless indicated otherwise. The notes refer to the profit and loss accounts on pages 21 and 22.

# Quarterly profit trend for the Group

SEK M	Q3 2003	Q2 2003	Q1 2003	Q4 2002	Q3 2002	Q2 2002	Q1 2002	Q4 2001	Q3 2001
Net interest income	4,114	3,958	4,033	3,886	3,930	3,908	3,825	3,815	3,681
Net commission income	1,476	1,401	1,300	1,439	1,369	1,479	1,477	1,486	1,518
Net profit on financial operations	132	218	194	188	183	- 173	243	148	341
Other income	294	871	279	277	267	377	326	319	215
Total income	6,016	6,448	5,806	5,790	5,749	5,591	5,871	5,768	5,755
Staff costs	- 1,682	- 1,649	- 1,648	- 1,716	- 1,706	-1,686	- 1,628	- 1,687	- 1,534
Allocation to profit-sharing fund	- 70	- 37	- 65	- 70	2	- 77	- 124	- 58	- 127
Other expenses	- 1,614	- 1,723	- 1,685	- 1,671	- 1,638	- 1,673	- 1,711	- 1,823	- 1,782
Total expenses	- 3,366	- 3,409	- 3,398	- 3,457	- 3,342	- 3,436	- 3,463	- 3,568	- 3,443
Profit before loan losses	2,650	3,039	2,408	2,333	2,407	2,155	2,408	2,200	2,312
Loan losses, net incl. change									
in value of property taken over	- 160	- 282	- 390	- 360	- 375	- 433	- 435	- 459	- 233
Write-off of financial fixed assets					- 264			- 10	
Reversal of write-off of financial									
fixed assets	23								
Share of associated companies'									
profit/loss	55	- 211	- 35	- 125	- 380	- 62	- 21	- 54	- 77
Operating profit	2,568	2,546	1,983	1,848	1,388	1,660	1,952	1,677	2,002

# **Business area report**

SEK M		wedish branch		dbank arkets	manag and ins	Asset gement urance	b	ational anking rations	Tr manag	easury ement		Other	Elimi	inations
Iammann Cantamban	•	rations 2002	2002	2002	2003	2002	2003	2002	2003	2002	2003	2002	2003	2002
January - September Net interest income	<b>2003</b> 8,619	8,575	<b>2003</b> 692	373	2003 34	2002 61	2,270	2,277	539	478	-63	-115	2003 14	2002 14
Net commission income	2.089	2.310	416	378	850	916	736	610	-21	-19	108	152	-1	-22
Financial transactions, net	2,089	2,310	171	80	11	1	216	134	-21 54	-26	-2	-25	0	2
Other income	470	591	89	37	24	22	155	175	537	25	2,566		-2,397	-1,886
Total income											· ·			,
Total income	11,272	11,563	1,368	868	919	1,000	3,377	3,196	1,109	458	2,609	2,018	-2,384	-1,892
Staff costs	-2,843	-2,904	-405	-416	-193	-215	-684	-748	-11	-9	-1,060	-970	45	43
IT expenses	-547	-968	-185	-174	-58	-41	-109	-109	-5	-5	-720	-517	635	898
Other expenses	-3,055	-2,236	-238	-244	-156	-177	-425	-394	-20	-14	-876	-903	1,704	951
Depreciation/amortization	-184	-297	-12	-15	-178	-185	-367	-455	0	0	-226	-137		
Total expenses	-6,629	-6,405	-840	-849	-585	-618	-1,585	-1,706	-36	-28	-2,882	-2,527	2,384	1,892
Profit before loan losses	4,643	5,158	528	19	334	382	1,792	1,490	1,073	430	-273	-509		
	,	,			334	302	,	,	,	450				
Loan losses	-694	-907	-13	-62			-288	-72	0		163	-202		
Share of associated														
companies' profit/loss	82	-127	-10	-13			-275	-338			12	15		
Write-off/revaluation of														
financial fixed assets									23	-264				
Operating profit/loss	4,031	4,124	505	-56	334	382	1,229	1,080	1,096	166	-98	-696		
Return on allocated equity, %	17.5	19.0	26.5	neg	18.2	18.6	6.7	6.6	104.4	4.7				
C/I ratio	0.59	0.55	0.61	0.98	0.64	0.62	0.47	0.53	0.03	0.06	1.10	1.25		
No. of employees	6,901	7,180	568	550	264	279	5,932	6,006	18	18	1,676	1,428		

# **Business area accounting principles**

The business area report is based on FöreningsSparbanken's organization and internal accounts. The organizational changes implemented during the third quarter have necessitated adjustments in all quarters of 2003. The organizational change that affects the business areas means that a number of support functions that were previously part of the Retail business area and were reported in the Swedish branchoperations now belong to the Joint Services unit, which is part of the Other business area. These units sell their services to the Swedish branchoperations at cost, due to which the earnings of the business areas in question essentially are unaffected by the reorganization. Their reporting is affected, however, by various income and expense items as well as the number of full-time positions.

In addition, responsibility for a number of large business customers was transferred during the third quarter from Swedbank Markets to the Swedish branchoperations. For accounting purposes, the organization and staff who manage these customers have been transferred to the Swedish branchoperations as well. Comparative figures have been adjusted historically for all reported quarters due to the transfer of responsibility for these customers.

Market-based compensation is applied between business areas. All IT, Support and Group Staff costs are transferred at full cost-based internal prices to the business areas. Executive Management expenses are not distributed.

The Group's shareholders' equity (the year's opening equity balance excluding the dividend) is allocated to each business area at the beginning of the year. The allocation is based on capital adequacy rules and estimated capital requirements during the year. Estimated interest on allocated equity is calculated based on average Swedish demand loan rates.

Goodwill, including the effects on profit, financial expense and amortization, is allocated to each business area.

Return on equity is based on allocated shareholders' equity for the business areas. The return for the business areas is based on operating profit less estimated tax and minority interests.

# **Swedish branch operations**

The Swedish branch operations include customer responsibility for private customers, businesses, organizations, municipalities and county councils in Sweden as well as the Bank's own distribution channels: branches, ATM's, the Swedish telephone and Internet banks, the unit for products and customer offerings, HSB Bank, partly owned Swedish banks and private banking operations in Luxembourg.

The branch network in Sweden is organized in 88 local banks in six regions throughout the country. With 521 branches, FöreningsSparbanken has the largest branch network of any Swedish bank. The cooperation with the partly owned and independent savings banks adds another 304 branches. The branch network is complemented by 250 in-store banking locations. The agreement with Svensk Kassaservice (the Swedish postal service) also gives customers access to certain teller transactions at more than 1,000 post offices.

Approximately 2 million customers use the Telephone bank. Since the start of the year the number of customers using the Internet bank has risen to 1.5 million, of whom approximately 1.3 million were private customers, or 22 percent of private customers at FöreningsSparbanken, the independent savings banks and partly owned banks. 33 percent of business customers in Sweden use the Internet bank.

### **Profit trend**

SEK M	Jan-Sep 2003	Jan-Sep 2002	Q3 2003	Q2 2003	Q1 2003	Q4 2002	Q3 2002	Q2 2002
Net interest income	8,619	8,575	2,845	2,884	2,890	2,931	2,907	2,899
Net commission income	2,089	2,310	785	679	625	720	717	800
Net profit on financial operations	94	87	35	32	27	25	40	26
Other income	470	591	149	186	135	219	171	190
Total income	11,272	11,563	3,814	3,781	3,677	3,895	3,835	3,915
Staff costs	-2,843	-2,904	-941	-953	-949	-1,065	-966	-987
IT expenses	-547	-968	-185	-182	-180	-342	-311	-325
Other expenses	-3,055	-2,236	-1,033	-1,010	-1,012	-867	-711	-806
Depreciation/amortization	-184	-297	-57	-61	-66	-95	-99	-99
Total expenses	-6,629	-6,405	-2,216	-2,206	-2,207	-2,369	-2,087	-2,217
Profit before loan losses	4,643	5,158	1,598	1,575	1,470	1,526	1,748	1,698
Loan losses	-694	-907	-100	-291	-303	-232	-250	-300
Share of profit/loss of associated companies	82	-127	34	24	24	-19	-103	-18
Operating profit	4,031	4,124	1,532	1,308	1,191	1,275	1,395	1,380
Tax	-1,129	-1,185	-434	-356	-339	-381	-421	-386
Minority interests	-5	-4	-3	0	-2	0	-1	-2
Profit for the period	2,897	2,935	1,095	952	850	894	973	992
Allocated equity	22,013	20,626	22,013	22,013	22,013	20,626	20,626	20,626
Return on allocated equity, %	17.5	19.0	19.9	17.3	15.4	17.3	18.9	19.2
Income items								
Income from external customers	10,614	10,940	3,600	3,555	3,459	3,718	3,695	3,683
Income from transactions with other segments	658	623	214	226	218	177	140	232
Total income	11,272	11,563	3,814	3,781	3,677	3,895	3,835	3,915
Business volumes, SEK billion								
Lending	590	536	590	576	560	553	536	530
Deposits	238	218	238	228	226	221	218	215
Mutual funds & insurance	155	135	155	153	139	142	135	156
Other investment volume	7	6	7	7	6	6	6	5

Shares and participations in associated								
companies, SEK billion	1	1	1	1	1	1	1	1
Risk-weighted volume, SEK billion	397	354	397	382	367	365	354	350
Total assets, SEK billion	635	566	635	619	599	589	566	562
Total liabilities, SEK billion	613	545	613	597	578	567	545	541
Full-time positions	6,901	7,180	6,901	6,933	7,070	7,252	7,180	7,172

Operating profit amounted to SEK 4,031 M, a decrease of SEK 93 M or 2 percent compared with the previous year. Compared with the previous quarter, operating profit rose by SEK 224 M or 17 percent, primarily due to lower loan losses.

Increased net interest income from lending and the acquisition of HSB Bank did not fully compensate for lower mutual fund and insurance commissions and a lower interest margin on deposits. As a result, income decreased by SEK 291 M or 3 percent to SEK 11,272 M. Last year included a capital gain of SEK 95 M on the sale of a branch to Sparbanken Nord. During the third quarter of 2003 net interest income decreased due to a lower deposit margin owing to generally lower interest rates. This was offset by increased lending and deposit volumes as well as increased fund management and payment commissions.

Expenses rose by SEK 224 M or 3 percent compared with the previous year to SEK 6,629 M, primarily due to the acquisition of HSB Bank and the costs to adapt systems in the event of Sweden's EMU ascension.

Loan losses amounted to SEK 694 M, a decrease of SEK 213 M or 23 percent compared with the previous year. The share of the profit of associated companies was positive, since the e-commerce company Marakanda was dissolved at the beginning of the year. The return on allocated equity fell to 18 percent (19).

The number of full-time positions in 2003 has been affected by an organizational transfer of local stock brokers to Swedbank Markets and the transfer of certain support units to the Joint Services unit in the Other business area. Expenses for the support operations that have been moved are reported in 2003 as other expenses instead of staff costs, expenses for premises, IT expenses, depreciation/amortization, etc.

### **Swedbank Markets**

Swedbank Markets is responsible for the Bank's Investment and Merchant Banking operations as well as for financial institutions. In addition to operations in Sweden and First Securities in Norway, the business area includes the international branches in Oslo, London and New York.

Swedbank Markets offers trading in securities and derivatives in the equity, fixed income and foreign exchange markets as well as financing solutions and professional analysis and advice. The research unit issues a steady stream of analyses on around 150 Nordic companies. For individual investors, Swedbank Markets offers stock trading and broad-market products, such as equity linked bonds, through the Group's Swedish branch network, independent savings banks and partly owned banks, as well as through the Internet bank and Telephone bank.

### **Profit trend**

SEK M	Jan-Sep 2003	Jan-Sep 2002	Q3 2003	Q2 2003	Q1 2003	Q4 2002	Q3 2002	Q2 2002
Net interest income	692	373	345	149	198	256	115	173
Net commission income	416	378	124	151	141	174	140	127
Net profit on financial operations	171	80	13	69	89	52	59	-169
Other income	89	37	14	66	9	12	11	15
Total income	1,368	868	496	435	437	494	325	146
Staff costs	-405	-416	-131	-129	-145	-153	-136	-139
IT expenses	-185	-174	-54	-67	-64	-66	-57	-63
Other expenses	-238	-244	-78	-84	-76	-97	-74	-87
Depreciation/amortization	-12	-15	-4	-4	-4	-5	-4	-6
Total expenses	-840	-849	-267	-284	-289	-321	-271	-295
Profit before loan losses	528	19	229	151	148	173	54	-149
Loan losses	-13	-62	-4	0	-9	-11	1	-63
Share of profit/loss of associated companies	-10	-13	-6	4	-8	0	-1	-5
Operating profit/loss	505	-56	219	155	131	162	54	-217
Tax	-141	16	-61	-43	-37	-46	-15	61
Profit/loss for the period	364	-40	158	112	94	116	39	-156
Allocated equity	1,834	1,990	1,834	1,834	1,834	1,990	1,990	1,990
Return on allocated equity, %	26.5	neg	34.5	24.4	20.5	23.3	7.8	neg
Income items								
Income from external customers	1,150	699	424	363	363	421	264	96
Income from transactions with other segments	218	169	72	72	74	73	61	50
Total income	1,368	868	496	435	437	494	325	146
Business volumes, SEK billion								
Lending	12	20	12	14	16	17	20	17
Deposits	0	0	0	0	0	0	0	0
Mutual funds and insurance	1	0	1	1	1	1	0	1
Shares and participating interests in associated								
companies, SEK billion	0	0	0	0	0	0	0	0
Risk-weighted volume, SEK billion	35	49	35	46	47	40	49	48
Total assets, SEK billion	253	210	253	246	247	205	210	243
Total liabilities, SEK billion	251	208	251	244	245	203	208	241
Full-time positions	568	550	568	562	558	526	550	551

Swedbank Markets' operating profit amounted to SEK 505 M, an increase of SEK 561 M compared with the previous year. The major profit improvement is mainly due to the fact that last year's profit was significantly

affected by changes in exchange rates. Compared with the previous quarter, operating profit rose by SEK 64 M or 41 percent, primarily owing to the operations of the Oslo branch. Trading in Norwegian bonds and interest rate derivatives for Norwegian financial institutions and companies, which was started by the Oslo branch in February in cooperation with First Securities, has developed very positively.

Conditions for fixed income and foreign exchange trading have been good, particularly during the first half-year, while market conditions for equity-related operations improved during the third quarter. The return on allocated equity rose to 26 percent, compared with a negative return for the period January to September 2002.

## Asset management and insurance

Asset management and insurance comprises the Robur Group and its operations in fund management, institutional and discretionary asset management, insurance and individual pension savings.

### **Profit trend**

r rom u enu								
SEK M	Jan-Sep	Jan-Sep	Q3	Q2	Q1	Q4	Q3	Q2
	2003	2002	2003	2003	2003	2002	2002	2002
Net interest income	34	61	8	3	23	13	19	20
Net commission income	850	916	301	278	271	293	262	312
Net profit on financial operations	11	1	3	16	-8	10	2	0
Other income	24	22	8	1	15	8	7	8
Total income	919	1 000	320	298	301	324	290	340
Staff costs	-193	-215	-65	-62	-66	-42	-67	-75
IT expenses	-58	-41	-21	-19	-18	-22	-16	-12
Other expenses	-156	-177	-41	-65	-50	-65	-59	-59
Depreciation/amortization	-178	-185	-59	-59	-60	-62	-61	-62
Total expenses	-585	-618	-186	-205	-194	-191	-203	-208
Profit before loan losses	334	382	134	93	107	133	87	132
Operating profit	334	382	134	93	107	133	87	132
Tax	-94	-107	-38	-26	-30	-37	-24	-37
Profit for the period	240	275	96	67	77	96	63	95
Allocated equity	1 759	1 971	1 759	1 759	1 759	1 971	1 971	1 971
Return on allocated equity, %	18,2	18,6	21,8	15,2	17,5	19,5	12,8	19,3
Income items								
Income from external customers	1 788	2 042	629	624	535	611	586	697
Income from transactions with other segments								
	-869	-1 042	-309	-326	-234	-287	-296	-357
Total income	919	1 000	320	298	301	324	290	340
Business volumes, SEK billion								
Mutual funds & insurance	232	195	232	224	203	206	195	226
Other investment volume	24	19	24	24	18	20	19	21
Risk-weighted volume, SEK billion	0	0	0	0	0	0	0	0
Total assets, SEK billion	40	34	40	39	35	36	34	40
Total liabilities, SEK billion	38	32	38	37	33	34	32	38
Full-time positions	264	279	264	255	260	282	279	277

Operating profit for the ninemonth period was SEK 334 M, a decrease of SEK 48 M or 13 percent compared with the previous year. The decline is mainly due to lower global stock prices, which leads to lower asset management volumes and lower commission income. The return on allocated equity decreased slightly.

Compared with the previous quarter, operating profit rose by SEK 41 M or 44 percent due to the substantial rebound in stock prices.

### Fund savings, volumes and flows

Net contributions to Robur's mutual funds during the first nine months of 2003 totaled SEK 10.8 billion, against SEK 8.2 billion in the same period 2002. Of net contributions, SEK 3.0 billion (2.8) was from premium pension investments and SEK 1.6 billion (3.1) from unit-linked insurance in Robur Försäkring.

Robur's assets under management amounted to SEK 232 billion (206) on September 30, 2003. The change resulted from an increase in the value of fund assets of approximately SEK 15 billion, mainly because of rising stock prices during the first half-year. After net fund contributions of approximately SEK 11 billion, the increase in fund assets during the period was approximately SEK 26 billion. Institutional asset management operations managed SEK 38 billion (31), of which SEK 14 billion (13) was invested in Robur funds.

Robur's share of net contributions in the Swedish mutual fund market was 17 percent (16) for the first nine months of 2003. Its share of assets under management in the fund market was 28 percent (29) on June 30, 2003.

	<b>Sep 30</b>	Dec 31	<b>Sep 30</b>
Fund management, Robur	2003	2002	2002
Assets under management (SEK billion)	232	206	195
Of which:			
Swedish equities, %	26.3	26.1	24.4
Foreign equities, %	35.4	35.0	36.5
Interest-bearing securities, %	38.3	38.9	39.1
Number of customers (thousands)	2 762	2 744	2 737
Unit-linked insurance, Robur Försäkring			
Assets under management (SEK billion)	35.2	31.3	30.0
Of which in Robur funds	34.7	30.8	29.6
Number of policies (thousands)	676	635	631
Discretionary asset management,			
FöreningsSparbanken Kapitalförvaltning			
Assets under management (SEK billion)	38	31	30
Of which in Robur funds	14	13	13

#### **Unit-linked insurance**

Sales (premiums paid) of unit-linked insurance amounted to SEK 3.5 billion (4.5) during the first nine months of 2003. As of September 30, 2003 assets under management by Robur Försäkring amounted to SEK 35.2 billion (31.3).

The market share for new unit-linked insurance was 13 percent on June 30, 2003. Robur Försäkring had approximately 676,000 (635,000) policies as of September 30, in addition to around 1 million group life insurance policies.

### **Fund management results**

All of Robur's equity funds have had a positive absolute return during the year. Its Swedish funds have appreciated in value by nearly 20 percent, while its public savings funds generated a return of slightly over 11 percent during the first nine months of the year. Robur's funds that invest in both equities and fixed income instruments – blend funds – have posted returns of between 4 and 12 percent thus far this year. Its Swedish fixed income funds currently offer annual returns of between 3 and 7 percent.

Approximately 50 percent of Robur's funds have outperformed their comparative indexes. In the category equity funds, approximately 65 percent have a positive relative return, and in the category fixed income funds

the figure is 15 percent. The differences with regard to fixed income funds are small, however. Among blend funds, one of three has outperformed its comparative index thus far this year.

The highest relative returns were generated by the Realinvest industry-specific fund and funds that invest in Sweden and the Nordic and Pacific regions, while the Japan and Small Cap Europe funds were among those that performed poorest compared with their indexes.

# **International banking operations**

The International banking operations business area includes the subsidiaries Hansabank in the Baltic states and FI-Holding in Denmark as well as FöreningsSparbanken's interests in the associated companies SpareBank 1 Gruppen of Norway and Aktia of Finland.

#### **Profit trend**

SEK M	Jan-Sep 2003	Jan-Sep 2002	Q3 2003	Q2 2003	Q1 2003	Q4 2002	Q3 2002	Q2 2002
Net interest income	2,270	2,277	748	743	779	695	791	760
Net commission income	736	610	249	258	229	256	216	206
Net profit on financial operations	216	134	87	56	73	107	58	14
Other income	155	175	40	75	40	44	48	90
Total income	3,377	3,196	1,124	1,132	1,121	1,102	1,113	1,070
Staff costs	-684	-748	-220	-237	-227	-257	-240	-253
IT expenses	-109	-109	-35	-37	-37	-39	-37	-38
Other expenses	-425	-394	-146	-146	-133	-187	-123	-138
Depreciation/amortization	-367	-455	-119	-121	-127	-122	-140	-161
Total expenses	-1,585	-1,706	-520	-541	-524	-605	-540	-590
Profit before loan losses	1,792	1,490	604	591	597	497	573	480
Loan losses	-288	-72	-103	-93	-92	-58	-30	-11
Share of profit/loss of associated companies	-275	-338	24	-244	-55	-106	-280	-45
Operating profit	1,229	1,080	525	254	450	333	263	424
Tax	-312	-189	-78	-167	-67	-23	-40	-88
Minority interests	-474	-471	-164	-144	-166	-167	-187	-147
Profit for the period	443	420	283	-57	217	143	36	189
Allocated equity	8,790	8,523	8,790	8,790	8,790	8,523	8,523	8,523
Return on allocated equity, %	6.7	6.6	12.9	neg.	9.9	6.7	1.7	8.9
Income items								
Income from external customers	3,377	3,196	1,124	1,132	1,121	1,102	1,113	1,070
Business volumes, SEK billion								
Lending	103	99	103	104	104	100	99	96
Deposits	35	31	35	35	35	33	31	31
Shares and participating interests in associated								
companies, SEK billion	1	1	1	1	2	1	1	2
Risk-weighted volume, SEK billion	147	146	147	152	154	150	146	146
Total assets, SEK billion	137	131	137	142	144	136	131	134
Total liabilities, SEK billion	128	122	128	133	135	127	122	125
Full-time positions	5,932	6,006	5,932	5,926	5,924	5,901	6,006	6,248

Operating profit for International banking operations amounted to SEK 1,229 M, an increase of SEK 149 M or 14 percent from the previous year. Despite SpareBank 1 Gruppen's loss of SEK 376 M (of which the goodwill write-off was SEK 311 M), the Norwegian result improved by SEK 37 M. Hansabank raised its

operating profit by SEK 166 M or 21 percent to SEK 961 M, while FI-Holding's profit declined by SEK 72 M or 11 percent to SEK 610 M. Aktia's profit improved by SEK 8 M.

Compared with the previous quarter, operating profit improved by SEK 271 M or 107 percent to SEK 525 M. The previous quarter was affected by a writedown of goodwill amounting to SEK 311 M. Hansabank's profit declined by SEK 34 M while FI-Holding's operating profit was unchanged.

Income during the nine month period rose by SEK 181 M or 6 percent compared with the previous year to SEK 3,377 M. Expenses declined by SEK 121 M or 7 percent to SEK 1,585 M. Loan losses rose by SEK 216 M to SEK 288 M.

The return on allocated equity was unchanged at 7 percent for the nine month period. For Hansabank, the return was 22 percent (21) and for FI-Holding 9 percent (10).

# **Treasury management**

The business area includes Treasury management in Sweden (the Parent Company, FöreningsSparbanken AB, and the subsidiary Spintab). Treasury management in Sweden is responsible for long-term funding, including funding for mortgage operations, the Bank's strategic short- and long-term portfolios, and certain other shareholdings such as the holding in OM HEX.

### **Profit trend**

SEK M	Jan-Sep 2003	Jan-Sep 2002	Q3 2003	Q2 2003	Q1 2003	Q4 2002	Q3 2002	Q2 2002
Net interest income	539	478	236	142	161	132	107	211
Net commission income	-21	-19	-7	-6	-8	-7	-6	-8
Net profit on financial operations	54	-26	-5	57	2	4	16	-23
Other income	537	25	19	515	3	1	0	29
Total income	1,109	458	243	708	158	130	117	209
Staff costs	-11	-9	-3	-4	-4	-4	-3	-3
IT expenses	-5	-5	-2	-1	-2	-2	-2	-3
Other expenses	-20	-14	-6	-8	-6	-15	-4	-4
Depreciation/amortization	0	0	0	0	0	0	0	0
Total expenses	-36	-28	-11	-13	-12	-21	-9	-10
Profit before loan losses	1,073	430	232	695	146	109	108	199
Reversal of write-off of financial								
fixed assets		-264					-264	
Write-off of financial fixed assets	23		23					
Operating profit	1,096	166	255	695	146	109	-156	199
Tax	-203	-120	-71	-91	-41	-31	-30	-56
Profit for the period	893	46	184	604	105	78	-186	143
Allocated equity	1,141	1,307	1,141	1,141	1,141	1,307	1,307	1,307
Return on allocated equity, %	104.4	4.7	64.5	211.7	36.8	23.9	neg.	43.8
Income items								
Income from external customers	1,113	461	246	708	159	130	118	210
Income from transactions with other segments	4	2	2	0		0		4
Total income	-4 <b>1,109</b>	-3 <b>458</b>	-3 <b>243</b>	0 <b>708</b>	-1 <b>158</b>	0 <b>130</b>	-1 <b>117</b>	-1 <b>209</b>
Business volumes, SEK billion								
Lending	1	1	1	1	1	1	1	1
Other investment volume	10	8	10	9	9	8	8	7

Risk-weighted volume, SEK billion	6	8	6	6	8	7	8	7
Total assets, SEK billion	376	348	376	402	362	340	348	328
Total liabilities, SEK billion	375	347	375	401	361	339	347	327
Full-time positions	18	18	18	18	16	18	18	16

Treasury management's operating profit amounted to SEK 1,096 M for the period January to September 2003, an increase of SEK 930 M compared with the previous year. The increase was mainly due to a capital gain on the sale of the Bank's shareholding in Erste Bank of SEK 489 M and a revaluation of the shareholding in OM HEX of SEK 23 M, while last year's result was charged with a write-off of the OM HEX shares of SEK 264 M. Compared with the previous quarter, operating profit declined by SEK 440 M.

## Other

Other comprises IT and other joint services, Group Staffs, the support organization, the Group's own insurance company (Sparia), FöreningsSparbanken Fastighetsbyrå (real estate brokerage) and FöreningsSparbanken Juristbyrå (legal services). Other also includes central provisions for loan losses that are not reported by units with customer responsibility.

### **Profit trend**

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SEK M	Jan-Sep	Jan-Sep	Q3	Q2	Q1	Q4	Q3	Q2
	2003	2002	2003	2003	2003	2002	2002	2002
Net interest income	-63	-115	-68	28	-23	-143	-12	-160
Net commission income	108	152	25	51	32	1	35	71
Net profit on financial operations	-2	-25	-1	-12	11	-8	6	-21
Other income	2,566	2,006	855	829	882	678	639	659
Total income	2,609	2,018	811	896	902	528	668	549
Staff costs	-1,060	-970	-407	-317	-336	-283	-308	-320
IT expenses	-720	-517	-233	-256	-231	-160	-177	-155
Other expenses	-876	-903	-246	-312	-318	-149	-300	-235
Depreciation/amortization	-226	-137	-72	-77	-77	-41	-46	-44
<b>Total expenses</b>	-2,882	-2,527	-958	-962	-962	-633	-831	-754
Profit before loan losses	-273	-509	-147	-66	-60	-105	-163	-205
Loan losses	163	-202	47	102	14	-59	-96	-59
Share of profit/loss of associated companies	12	15	3	5	4	0	4	6
Operating profit/loss	-98	-696	-97	41	-42	-164	-255	-258
Appropriations	-47	-51	3	-20	-30	-25	-13	-22
Tax	24	111	13	1	10	9	53	68
Minority interests	3	6	1	-2	4	-1	4	4
Profit/loss for the period	-118	-630	-80	20	-58	-181	-211	-208
Allocated equity	162	163	162	162	162	163	163	163
Income items								
Income from external customers	304	304	106	97	101	105	107	126
Income from transactions with other segments	2,305	1,714	705	799	801	423	561	423
Total income	2,609	2,018	811	896	902	528	668	549
Business volumes, SEK billion								
Lending	0	3	0	0	2	2	3	5
Shares and participating interests in associated companies, SEK billion	0	0	0	0	0	0	0	0
Risk-weighted volume, SEK billion	-3	2	-3	-3	4	3	2	4
Total assets, SEK billion	7	7	7	8	10	6	7	6
Total liabilities, SEK billion	7	7	7	8	10	6	7	6

Full-time positions 1,676 1,428 1,676 1,656 1,577 1,489 1,428 1,447

Other reported an operating loss of SEK 98 M for the period January to September 2003, an improvement of SEK 598 M compared with the previous year mainly due to lower loan losses and increased invoicing from central units. Compared with the previous quarter, operating profit was SEK 138 M lower.

# **Eliminations**

SEK M	Jan-Sep 2003	Jan-Sep 2002	Q3 2003	Q2 2003	Q1 2003	Q4 2002	Q3 2002	Q2 2002
Net interest income	14	14	0	9	5	2	3	5
Net commission income	-1	-22	-1	-10	10	2	5	-29
Net profit on financial operations	0	2	0	0	0	-2	2	0
Other income	-2,397	-1,886	-791	-801	-805	-685	-609	-614
Total income	-2,384	-1,892	-792	-802	-790	-683	-599	-638
Staff costs	45	43	15	16	14	18	16	14
	635	898	202	223	210	290	294	306
IT expenses								
Other expenses	1,704	951	575	563	566	375	289	318
Total expenses	2,384	1,892	792	802	790	683	599	638
Business volumes, SEK billion								
Mutual funds & insurance	-155	-135	-155	-154	-140	-143	-135	-157
Other investment volume	-7	-6	-7	-7	-6	-6	-6	-5
Total assets, SEK billion	-438	-350	-438	-424	-386	-355	-350	-327
Total liabilities, SEK billion	-438	-350	-438	-424	-386	-355	-350	-327

# **Profit and loss account, the Group \***

SEK M	Jan-Sep 2003	Jan-Sep 2002	%	Q3 2003	Q3 2002	%	Full-year 2002
Interest receivable	36,295	39,858	-9	11,532	13,299	-13	51,957
Interest payable	- 24,279	- 28,303	-14	- 7,443	- 9,404	-21	-36,547
Net interest income	12,016	11,555	4	4,089	3,895	5	15,410
Dividends received	100	86	16	1	0		89
Commissions receivable	5,288	5,325	-1	1,867	1,721	8	7,108
Commissions payable	- 1,338	- 1,250	7	- 470	- 421	12	- 1,685
Net commission income (Note 1)	3,950	4,075	-3	1,397	1,300	7	5,423
Net profit on financial operations	506	205	0.5	104	105	22	166
(Note 2)	526	285	85	124	185	-33	466
Other operating income	1,324	856	55	289	256	13	1,126
Total income	17,916	16,857	6	5,900	5,636	5	22,514
General administrative expenses							
- Staff costs	- 5,115	- 5,163	-1	- 1,741	- 1,688	3	- 6,952
- Other	- 3,979	- 3,870	3	- 1,281	- 1,270	1	- 5,331
Total general administrative expenses	- 9,094	- 9,033	1	- 3,022	- 2,958	2	- 12,283
Depreciation and write-off of tangible							
fixed assets	- 507	- 571	-11	- 159	- 191	-17	- 747
Amortization of goodwill	- 460	- 515	-11	- 153	- 159	-4	- 663
Total expenses	- 10,061	- 10,119	-1	- 3,334	- 3,308	1	- 13,693
Profit before loan losses	7,855	6,738	17	2,566	2,328	10	8,821
Loan losses, net (Note 3)	- 832	- 1,243	-33	-160	- 375	-57	- 1,603
Write-off of financial fixed assets		- 264			- 264		- 264
Reversal of write-off of financial fixed assets	23			23			
Share of profit/loss of associated companies	- 191	- 463	-59	55	- 380		- 588
Operating profit in banking operations	6,855	4,768	44	2,484	1,309	90	6,366
Operating profit in insurance operations	242	232	4	84	79	6	482
Profit before appropriations and tax	7,097	5,000	42	2,568	1,388	85	6,848
Settlement of pensions	- 47	- 51	-8	3	- 13		- 76
Tax	- 1,855	- 1,474	26	- 669	- 477	40	- 1,983
Minority interest	- 476	- 469	1	- 166	- 184	-10	- 637
Profit for the period	4,719	3,006	57	1,736	714		4,152
Earnings per share, SEK *	8.94	5.69		3.29	1.35		7.87
Earnings per share after dilution, SEK *	8.94	5.69		3.29	1.35		7.86

<sup>\*</sup> Prepared according to the instructions of the Financial Supervisory Authority.

<sup>\*\*</sup> See key ratios on page 8 for number of shares.

# **Profit and loss account, the Bank**

SEK M	Jan-Sep 2003	Jan-Sep 2002	%	Q3 2003	Q3 2002	%	Full-year 2002
Interest receivable Interest payable Net interest income	14,098 - 8,736 5,362	17,205 - 11,911 5,294	-18 -27 1	4,514 - 2,626 1,888	5,775 - 3,988 1,787	-22 -34 6	21,585 -14,509 7,076
Dividends received	321	251	28	2	0		4,897
Commissions receivable Commissions payable Net commission income (Note 1)	3,485 - 746 2,739	3,611 - 714 2,897	-3 4 -5	1,233 - 262 971	1,172 - 245 927	5 7 5	4,801 - 960 3,841
Net profit on financial operations (Note 2)	299	75		41	110	-63	144
Other operating income	1,252	826	52	250	245	2	1,082
Total income	9,973	9,343	7	3,152	3,069	3	17,040
General administrative expenses - Staff costs - Other Total general administrative expenses  Depreciation and write-off of tangible fixed assets Amortization of goodwill	- 4,056 - 3,152 - 7,208 - 312 - 76	- 4,084 - 3,059 - 7,143 - 353 - 76	-1 3 1	- 1,397 - 1,007 - 2,404 - 97 - 26	- 1,349 - 1,011 -2,360 - 120 - 26	4 2 -19	- 5,505 - 4,224 - 9,729 -458 -101
Total expenses	- 7,596	- 7,572	0	- 2,527	- 2,506	1	- 10,288
Profit before loan losses	2,377	1,771	34	625	563	11	6,752
Loan losses, net (Note 3) Write-off of financial fixed assets Reversal of write-off of financial fixed assets	- 600 - 311 23	- 1,183 - 966	-49 -68	- 106 23	- 387 - 934	-73	- 1,510 - 1,082
Profit before appropriations and tax	1,489	- 378		542	- 758		4,160
Appropriations Tax	- 47 - 311	- 51 - 116	-8	3 - 129	- 13 - 56		- 237 - 1,377
Profit for the period	1,131	- 545		416	- 827		2,546

# **Balance sheet**

		Group	Bank						
SEK M	Sep 30 2003	Dec 31 2002	Sep 30 2002	Sep 30 2003	Dec 31 2002	Sep 30 2002			
Loans to the public (Note 4)	102,153	98,662	104,825	151,370	119,369	127,009			
Loans to credit institutions (Note 4)	733,116	703,397	685,480	208,689	209,225	209,698			
Interest-bearing securities	76,595	64,884	66,417	84,207	69,350	72,227			
- Financial fixed assets	1,373	2,729	2,195	864	170	249			
- Financial current assets	75,222	62,155	64,222	83,343	69,180	71,978			
Assets in insurance operations	36,369	32,242	30,938						
Other assets	61,910	58,318	57,514	72,863	71,815	60,692			
Total assets	1,010,143	957,503	945,174	517,129	469,759	469,626			
Amounts owed to credit institutions	108,059	102,814	90,516	137,034	103,222	99,926			
Deposits and borrowings from the public	283,743	263,419	261,470	237,722	219,009	228,030			
Debt securities in issue	433,888	420,254	436,442	34,269	45,064	53,377			
Liabilities in the insurance operations	36,253	32,243	31,153						
Other liabilities	74,597	67,343	54,107	56,944	49,311	39,182			
Subordinated liabilities	28,346	27,655	28,980	21,353	21,574	20,754			
Minority interests	5,005	5,173	5,026						
Untaxed reserves				7,391	7,391	7,230			
Shareholders' equity	40,252	38,602	37,480	22,416	24,188	21,127			
Total liabilities, provisions and									
shareholders' equity	1,010,143	957,503	945,174	517,129	469,759	469,626			
Assets pledged for own liabilities	73,957	103,000	64,340	38,251	71,208	27,974			
Other assets pledged	49,155	8,903	46,773	49,151	8,799	46,769			
Contingent liabilities	22,370	21,525	19,278	24,726	19,700	18,516			
Commitments	3,179,266	2,438,988	2,503,792	2,881,068	2,173,974	2,208,382			

# Change in shareholders' equity

		Group			Bank	
SEK M	Restricted equity	Non- restricted equity	Total sharehold-ers' equity	Restricted equity	Non- restricted equity	Total sharehold- ers' equity
Closing balance Dec. 31, 2002	29,234	9,368	38,602	18,484	5,704	24,188
Transfers between restricted and non-						
restricted equity	- 266	266		88	- 88	
Dividend		- 2,903	- 2,903		- 2,903	- 2 903
Translation difference		- 268	- 268			
Exchange rate difference subsidiary and						
associated company financing		102	102			
Profit for the period		4,719	4,719		1,131	1,131
Closing balance September 30, 2003	28,968	11,284	40,252	18,572	3,844	22,416
Closing balance Dec. 31, 2001	27,911	9,572	37,483	17,845	6,730	24,575
Transfers between restricted and non-	,	. ,-	. ,	,-	-,	,
restricted equity	1,052	- 1,052		920	- 920	
Dividend	ŕ	- 2,903	- 2,903		- 2,903	- 2,903
Translation difference		- 284	- 284		,	ŕ
Exchange rate difference subsidiary financing		178	178			
Profit for the period		3,006	3,006		- 545	- 545
Closing balance September 30, 2002	28,963	8,517	37,480	18,765	2,362	21,127

# **Statement of cash flows**

SEK M	(	Group	Bank		
January – September	2003	2002	2003	2002	
Liquid assets at beginning of period *	58,569	94,153	47,087	72 828	
Operating activities					
Operating profit	7,097	5,000	1,489	- 378	
Adjustments for non-cash items	2,272	3,812	7,939	8,909	
Taxes	- 1,444	- 1,213	- 1,005	- 603	
Decrease/increase in receivables from credit institutions	23,014	6,518	-9,896	8,895	
Increase in loans to the public	- 36,093	- 30,623	- 3,085	- 1,820	
Increase in holdings of securities classified as current assets	- 10,452	- 3,992	- 11,131	- 1,690	
Increase in deposits and borrowings from the public,					
including retail bonds	16,055	9,685	13,551	6,631	
Decrease/increase in amounts owned to credit institutions	17,788	- 19,058	46,174	- 1,838	
Change in other assets and liabilities, net	- 8,230	- 6,866	- 7,181	- 3,875	
Cash flow from operating activities	10,007	- 36,737	36,855	14,231	
Investing activities					
Purchase of fixed assets	- 1,289	- 1,218	- 3,019	- 887	
Sale of fixed assets	2,017	903	1,581	111	
Branch sale	0	101	0	101	
Cash flow from investing activities	728	- 214	- 1,438	- 675	
Financing activities					
Issuance of interest-bearing securities	148,607	117,636	349	1,905	
Redemption of interest-bearing securities	- 124,678	- 114,675	- 300	- 8,205	
Increase/decrease in other funding	- 19,351	23,327	- 21,736	- 8,034	
Dividend paid	- 2,903	- 2,903	- 2,903	- 2,903	
Cash flow from financing activities	1,675	23,385	- <b>24,590</b>	- 17,237	
Cash flow for the period	12,410	- 13,566	10,827	- 3,681	
Exchange rate differences in liquid assets	- 308	- 364			
Liquid assets at end of period *	70,671	80,223	57,914	69,147	
* of which securities pledged for OM HEX, etc.					
At beginning of period	4,800	4,400	4,800	4,400	
At end of period	2,461	5,547	2,461	5,547	
Note 1. Specification of net commission income					
SEK M		Group		Bank	
January – September	2003	2002	2003	2002	
		• • • •			
Payment processing commissions	2,170	2,041	1,685	1,603	
Brokerage	209	215	168	171	
Asset management	1,404	1,618	762	944	
Other securities commissions	123	120	115	118	
Other commissions receivable	1,382	1,331	755 2.495	775	
Total commissions receivable	5,288	5,325	3,485	3,611	
Payment processing commissions	- 731	- 718	-624	- 613	
Securities commissions	- 100	- 109	-69	- 77	
Other commissions payable  Total commissions payable	- 507 <b>- 1,338</b>	- 423 <b>- 1,250</b>	-53 <b>-746</b>	- 24 <b>- 714</b>	
Total commissions, net	3,950	4,075	2,739	2,897	
- von community not	5,750	-,070	2,137	2,071	

Note 2. Specification of net profit on financial operations

SEK M	Gr	Bank		
January – September	2003	2002	2003	2002
Capital gains/losses				
Shares/participating interests	54	- 84	38	- 85
Interest-bearing securities	443	- 55	451	- 56
Other financial instruments	33	31	1	1
Total	530	- 108	490	- 140
Unrealized changes in value				
Shares/participating interests	- 9	109	3	139
Interest-bearing securities	- 302	60	- 343	- 13
Other financial instruments	- 55	- 81	0	0
Total	- 366	88	- 340	126
Change in exchange rates	362	305	149	89
Total	526	285	299	75

# Note 3. Specification of loan losses, net, and change in the value of property taken over

SEK M	G	roup		Bank		
January – September	2003	2002	2003	2002		
Specific provisions for claims assessed individually	020	020	420	5.60		
The period's write-off for established loan losses	- 828	-920	- 438	-562		
Reversal of previous provisions for anticipated loan losses	460	47.4	227	224		
reported in the period's accounts as established	468	474	227	234		
The period's provisions for anticipated loan losses	- 619	- 627	- 222	-319		
Recoveries from previous years' established loan losses	323	436	91	147		
Recovered provisions for anticipated loan losses	213	257	50	81		
The year's net expense	- 443	- 380	- 292	- 419		
Collective provisions for individually assessed claims						
Allocations to collective provisions	- 292	- 786	- 233	- 710		
Collectively valued homogenous groups of claims						
with limited value and similar credit risk						
The period's write-off for established loan losses	- 80	-82	- 57	- 56		
Recoveries from previous years' established loan losses	7	23	2	13		
Allocations/withdrawals from loan loss reserve	- 10	- 12	- 13	- 15		
The period's net expense for collectively assessed						
claims	- 83	- 71	- 68	- 58		
Contingent liabilities						
The period's net expense for discharged guarantees						
and other contingent liabilities	- 8	-6	-1	4		
	926	1 242	504	1 102		
The period's net loan loss expense	- 826	-1,243	- 594	- 1 183		
Change in the value of property taken over	- 6	0	- 6	0		
Total loan losses, net, and change in value of						
property taken over	- 832	-1,243	- 600	- 1 183		

Note 4. Claims

(Loans to credit institutions and loans to the public)

		Group			Bank	
SEK M	Sep 30 2003	Dec 31 2002	Sep 30 2002	Sep 30 2003	Dec 31 2002	Sep 30 2002
Accrued acquisition value						
(before accounting for provisions)	840,316	806,882	795,311	362,937	331,292	339,515
Specific provisions for individually assessed claims Provisions for collectively valued homogenous groups of	- 1,206	- 1,259	- 1,429	- 630	- 696	- 846
claims with limited value and similar credit risk	- 209	- 199	- 199	- 115	- 102	- 107
Collective provisions for individually assessed claims	- 3,632	- 3,365	- 3,378	- 2,133	- 1,900	- 1,855
Total provisions	- 5,047	- 4,823	- 5,006	- 2,878	- 2,698	- 2,808
Book value	835,269	802,059	790,305	360,059	328,594	336,707
Book value of doubtful claims Book value of unsettled claims not included in doubtful claims and for which accrued interest has been entered	2,231	2,142	2,349	1,103	1,057	1,320
as income	543	599	709	127	186	219
Property taken over to protect claims:						
- Buildings and land	12	13	12	1	1	1
- Shares and participating interests	14	13	14	10	7	7
- Other	2	2	4	0	0	1
Total	28	28	30	11	8	9
Doubtful claims as % of total lending	0.27	0.27	0.30	0.31	0.32	0.39
Total provision ratio for doubtful claims, %*	138	134	126	156	145	124
Provision ratio for individually identified doubtful claims, %	39	40	41	40	43	42

 $<sup>\</sup>ast$  Total provision, i.e. including collective provision for individually assessed claims, in relation to book value before provision for individually identified doubtful claims.

# **Specification of claims**

Sector/Industry SEK M September 30, 2003	Accrued acquisition value before accounting for provisions	Specific provisions for individually assessed claims	Collective provisions for individually assessed claims	Provisions for collectively valued homogenous groups of claims	Book value of claims after accounting for provisions	Book value of doubtful claims	Book value of unsettled claims for which interest is entered as income
Consumers	328,411	47	140	209	328,015	169	205
Real estate management	147,969	222	399		147,348	502	141
Retail, hotels, restaurants	26,870	194	386		26,290	148	12
Construction	11,317	20	91		11,206	63	1
Manufacturing	52,000	346	1,016		50,638	516	117
Transportation	14,537	25	224		14,288	106	8
Forestry and agriculture	34,167	38	63		34,066	97	7
Other service businesses	19,760	80	337		19,343	212	40
Other business lending	62,160	213	976		60,971	418	12
Municipalities	13 ,969				13,969		
Lending	711,160	1,185	3,632	209	706,134	2,231	543
Credit institutions incl. Nat'l Debt							
Office	49,388	21			49,367	0	
Repurchase agreements - credit							
institutions incl. Nat'l Debt Office	53,526				53,526		
Repurchase agreements - public	26,242				26,242		
Total lending to credit	,				ŕ		
institutions and the public	840,316	1,206	3,632	209	835,269	2,231	543

### Warrant program

In the spring of 2000 employees of FöreningsSparbanken and wholly owned Group companies in Sweden and members of local bank boards were offered the opportunity to buy warrants in FöreningsSparbanken on market terms. The 8,008,100 outstanding warrants carry the right to subscribe for an equal number of shares during a specific period in 2005, as detailed in their terms and conditions. The premium was SEK 15 and the subscription price SEK 187. On September 30, 2003 the price of the FöreningsSparbanken share was SEK 114 and the warrant SEK 2.40.

#### **Derivatives**

The Group trades in derivatives in the normal course of business and for the purpose of hedging certain positions with regard to the value of equities, interest rates and foreign currencies. The following table is prepared in accordance with the directives of the Financial Supervisory Authority and includes all derivatives in the Group. Generally, derivatives are reported at fair value. Exceptions are made for derivatives that are accounted for as hedges. The deviations between book and fair value reported below correspond to opposing deviations for other positions included in the portion of the Group's operations covered by hedge accounting.

# Specification of Group derivatives as of September 30, 2003

### Derivatives with positive fair values or nil value

	Interest-	related	Currency-related		<b>Equity-related</b>		Other	
SEK M	Fair value	Book value	Fair value	Book value	Fair value	Fair value	Book value	Fair value
Derivatives reported entirely or partly on the balance sheet	16,026	13,985	13,292	11,921	831	824	0	1
Derivatives not reported on the balance sheet			2					

## Derivatives with negative fair values

	Interest-	related	Currency-related Equity-related		elated	Other		
SEK M	Fair value	Book value	Fair value	Book value	Fair value	Fair value	Book value	Fair value
Derivatives reported entirely or partly on the balance sheet	19,181	16,037	24,931	19,297	703	703		
Derivatives not reported on the balance sheet	331		2 098					

# Ratings, September 2003

S&P		Moody's			Fitch	R/I	
Short	Long	Short	Long	BFSR	Short	Long	Long
Förenir	ngsSparba	nken					
A-1	A	P-1	Aa3	В	F1	A+	AA-
Spintab A-1	-	P-1	Aa3	-	F1+	AA-	-
Hansab -	ank -	P-1	A1	C	F2	A-	-
<b>FIH</b> -	-	P-1	A1	_	-	_	-

#### Financial information 2003

The Group's financial reports can be obtained or ordered on FöreningsSparbanken's website at http://www. foreningssparbanken.se/ir or at the nearest branch of FöreningsSparbanken.

# FöreningsSparbanken will publish financial reports on the following dates:

- Year-end report for 2003 on February 16, 2004
- Interim report January March 2004 on May 4, 2004
- Interim report January June 2004 on August 18, 2004
- Interim report January September 2004 on October 29, 2004

In Stockholm on December 5, FöreningsSparbanken will organize a capital markets day for investors and analysts.

The Annual General Meeting will be held in Jönköping on April 22, 2004

### Stockholm, October 24, 2003

Birgitta Johansson-Hedberg
President and Chief Executive Officer

This interim report has not been reviewed by the Bank's auditors.

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