



The Right ANSWer for COMmunication

TRANSCOM THIRD QUARTER 2004 RESULTS CONFERENCE CALL

WEDNESDAY, 20 OCTOBER 2004

10 AM (CET) / 9 AM (UK)

Host: Keith Russell - President and Chief Executive Officer#

Transcom WorldWide S.A., the European CRM solution provider, will release its financial results for the third quarter 2004 at 09.00 (CET)/ 08.00 (UK) on Wednesday, October 20, 2004. The company will host a conference call to present the results at 10:00 (CET)/ 09.00 (UK). The teleconference will also be webcast at www.transcom-worldwide.com.

To participate in the conference call, please register at:

<http://www.sharedvalue.net/transcom/Q304/default.asp>

The dial in number to join the conference call will be available upon registration.

You may also register by filling out the information below and returning it by fax to Shared Value on +44 (0)20 7321 5020 or contact Alex Dee on +44 (0)20 7321 5010 for further details.

NAME: _____

COMPANY: _____

FUNCTION: _____

SECTOR / COVERAGE: _____

PHONE: _____

FAX / EMAIL: _____

☐ Yes, I will participate in the conference call.

☐ No, I will be unable to participate. Please keep my name on the Transcom mailing list.

☐ Please remove my name from the Transcom mailing list.

☐ Please add my colleague's name and email _____ to the Transcom mailing list.

Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 40 service centres employing more than 9,000 people delivering services to 21 countries – Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Belgium, Hungary, Norway, the Netherlands, Spain, Austria, Morocco, Poland, Portugal, Estonia, Latvia, Lithuania and the UK.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound communication; telemarketing and outbound; Administrative Tasks; Web servicing; CRM Consultancy Service; Contract Automation; Credit Management Service; and Legal Services. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 38 languages.

Transcom WorldWide S.A. 'A' and 'B' shares are listed on the Stockholmsbörsen O-List under the symbols TWWA and TWWB.#
