

Frequently asked questions

Can my invited participants access from abroad?

Of course, you can use the international access numbers list provided by Arkadin Anytime. In some countries, you have the choice between a local toll and/or a toll-free number.

If my participants are in a country that is not listed, how do they access my Arkadin conference call?

If there is no number available for the country your participants are in, you can provide your standard (domestic) toll access number: +49 69 20 17 44 210

Why would I provide my international conference call participants with a country-specific toll number?

Provide your participants with a country-specific toll number if you want your participants to share the cost of conducting your conference call. The country-specific international access numbers provided by Arkadin will allow your participants to dial a local number and be billed with local charges, which eliminates additional long distance country-to-country charges for your participants. The moderator still pays for the Arkadin Anytime service charges.

Why would I provide my international participants with a country-specific toll-free number?

You would provide a country specific toll-free number to your participants if you do not want them to pay to join your conference call. When participants use the international toll-free numbers, all charges will be billed to the Moderator of the conference, which includes the local toll-free charges + Arkadin Anytime service charges.

Explanatory notes:

* Tested with both landline (China Unicom) and mobile (China Mobile). Most of the China landline can dial this number. Dial the number without any country prefix. The number is working in North & South China.

Audio Conferencing

International access numbers

How to access your audio conference

DESOLBRIDGE1

Simply dial one of the following access numbers, then enter your PIN Code, followed by the # key.

Country	<u>Toll-Free</u>	Toll/ Local
Australia	1800 372280	+61 2 8073 0498
Austria	0800 005 804	+43 1 928 6161
Belgium		+32 2 401 95 16
Brazil		+55 (11) 3172-5560
Bulgaria	00 800 116 1195	. ,
China		4006 815 483*
Czech Republic		+420 234 147 017
Croatia	08009640	
Denmark	80 88 73 19	+45 32 71 42 62
Estonia	8000 111 622	
Finland	0800 778 964	+358 9 8171 0375
France	0805 639 972	+33 1 70 70 95 02
Germany	0800 80 50 115	+49 69 2017 44 210
Hong Kong	800 90 56 54	+852 580 83239
Hungary		+36 1 701 3453
Korea	007 9814 2061 906	700 = 70 = 0 100
Italy	800 987 192	+39 02 3600 6663
Ireland	1800 93 60 56	+353 1 447 5418
Iceland	8008322	1000 1 117 0 110
India	0000322	+91 22-3301 9422
Japan	0066 33 1 32810	+81 3 5050 5409
Latvia	80004473	
Lithuania	080000140	
Luxembourg	800 27 092	+352 2 786 0202
Malaysia	1800 81 55 28	1000 0202
Netherlands	0800 020 0293	+31 20 716 80 20
Norway	800 56316	+47 21 06 61 13
Philippines	1 800 1110 1527	17 22 00 02 10
Poland	00 800 121 2973	+48 222 953 635
Romania	00 000 121 2373	+40 21 529 13 45
Russia	8108 002 455 4011	+7 (495) 745-09-64
Singapore	800 12 05 809	+65 3158 2497
Slovakia	0800 60 64 41	+421 2/3278 6635
Slovenia	080 0805 95	14212/32/0 0033
South Africa	000 0000 00	+27 11 589 8384
Spain	800 099 021	+34 914 142 009
Sweden	0200 88 5102	+46 8-506 443 86
Switzerland	0800 001 875	+41 44 580 65 22
Turkey	0000 001 073	+90 (212) 705 29 02
UK	0800 279 4054	+44 20 7153 9154
USA	+1 877 423 0830	
USA	11077 423 0030	

Playback

1. Dial your Conference Playback Number: Sweden: +46 850556473 Norway: +47 23500203

Web: www.arkadin.com

USA: +1 8776792989 UK: +44 2033645200 2. You will then connect to the Playback System

3. Then enter your Conference Reference Number

4. Your last recordings will be available

(A list of options is available – press # to ignore and to hear the last recording).