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## Data management and backup environment from Proact bring greater efficiency and simple management to Voiceworks

Voiceworks, developer and supplier of innovative communications tools for the business market, opts for a new data management and backup solution from Proact.

Voiceworks was looking for a new data management and backup solution due to an increase in (customer) data, following the expansion of its portfolio of services. By entrusting its data management and backup of specific applications to a specialist company, Voiceworks can continue to focus on its core business, i.e. design, development and delivery of innovative communications solutions to its resellers.

A key requirement was that the solution had to be easy to integrate into different environments, storage and other platforms, and applications from various producers without needing any additional scripts or adaptations.

In addition the complete solution needed to be supported and possibly managed by an experienced partner. This would enable the ICT staff at Voiceworks to transfer their time and effort to directly supporting applications and projects that benefit the core business.

Bas Roos, Technical Operations Manager says, 'In our search for an enterprise data management and backup solution that could efficiently secure our data, we found the data center and IT infrastructure partner Proact. We are very impressed by the high degree of knowledge and service at Proact, especially because we have access to Dutch-speaking experts for both advice and support."

The company has chosen a data management solution from Commvault Simpana that can handle several locations, in combination with a Proact backup appliance. The complete solution is complemented by Proact Premium 24x7 local support, and Professional Services handling implementation.

This enterprise data management solution increases the reliability of backup, and data for all (open source) environments can be secured from just one GUI without requiring additional scripts or applications. This creates a direct increase in efficiency and simple management.

With this data management solution Voiceworks can also use modules such as archiving and enterprise search if the business requires and is ready to implement this in its organization.

Lucas den Os, Managing Director of Proact in the Netherlands, says, 'Proact is one of the few CASP (Commvault Authorized Support Partner) partners in Europe that can provide its own support for the Commvault platform. By combining this with other products and services so that our client can grow gradually depending on their business needs we can offer a single point of contact for our clients. We are looking forward to cooperating with Voiceworks and hope to continue to advise them on their journey from backup to full data management from a single GUI.'



## For further information, please contact:

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## **About Voiceworks**

Founded in 2005, Voiceworks makes business telephony easier and more transparent. The company has developed a stable and innovative communications platform. This places the entire management of the network in Voiceworks' hands and guarantees quality. Using its own network, several linked data centers and advanced ICT technology, Voiceworks delivers professional and innovative mobile, telephony, UC, cloud and data services. Voiceworks integrates fixed and mobile networks for greater ease of use by end-users. So they only need one mobile device for both business and private use. Voiceworks supplies wholesale solutions including support to PBX installers, ICT partners, CPS, ISP and ASP. As a rapidly growing company Voiceworks now has more than 150 employees and in 2011 won the Deloitte Technology Fast50 award, followed by the Most Sustainable Grower Award in 2015, and in recent years it has won the Gouden FD Gazelle Award as the fastest grower in the region of Flevoland four times. For more information: <a href="https://www.voiceworks.com">www.voiceworks.com</a>; @voiceworksnl.

## **About Proact**

Proact is Europe's leading independent integrator in the field of integrated systems (data storage, servers and networks) and private cloud services. Proact supplies business benefits by helping companies and authorities the world over to reduce risk and costs, and above all to supply flexible, accessible and secure IT services.

Proact solutions cover all data center elements, including storage, servers, security and network functions. In addition, Proact's cloud service operations manage 70 petabytes of information. Proact has completed more than 3,500 successful projects all over the world to date.

The Proact Group has more than 680 employees and conducts business in Belgium, the Czech Republic, Denmark, Estonia, Finland, Germany, Latvia, Lithuania, the Netherlands, Norway, Slovakia, Spain, Sweden, the United Kingdom and the USA. Proact was founded in 1994, and its parent company Proact IT Group AB (publ) has been listed on Nasdaq Stockholm under the symbol PACT since 1999.

For further information about Proact's activities please visit us at www.proact.eu