

# Insurance firm turns to Good Garage Scheme members for work

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Members of the UK-wide Good Garage Scheme have been chosen to carry out repairs for a major player in the insurance industry.

Global Insurance Management, one of the UK's leading insurance specialists and a provider of mechanical breakdown insurance, wants to use Good Garage Scheme members as part of their preferred supplier programme to carry out repairs for their customers.

If anybody with a policy contacts Global Insurance Management, the company wants to direct them to Good Garage Scheme members and other preferred suppliers to carry out the work.

Phil Dugmore, Technical Manager at the Good Garage Scheme, said: Members can really benefit from this initiative. All they have to do is fill in an enquiry card and let Global Insurance Management know that they want to be on their recommended list.

The preferred supplier programme is a great service for customers of Global Insurance Management and a great benefit for Good Garage Scheme member garages as it could lead to repeat business with customers returning for MOTs and services, he said.

Both Global Insurance Management and their policyholders can only benefit from the preferred supplier programme with the Good Garage Scheme and their members, guaranteed repairs backed by a recognised code of practice within the industry, said Mark Smith, Claims Director for Global Insurance Management.

It is another member benefit for Good Garage Scheme members with other benefits including:

- " Free graphic design service, including logos and literature.
- " Free legal support.
- " Discounted insurance.
- " Discounted parts washer and waste disposal service.

Earlier this year the Scheme launched its member benefits website [www.ggsbenefits.co.uk](http://www.ggsbenefits.co.uk) to ensure that its membership are getting the most out of being part of the scheme, giving them access to benefits, forum dates, marketing campaigns and news.

Launched by Forté nearly four years ago, the Scheme has more than 2,900 members comprising of independent garages and workshops where customers are assured of service excellence.

Now widely accepted as a mark of quality for independent garages across the UK, Good Garage Scheme garages are recognised as providing exceptional service to their customers based on a rigorously monitored mandatory code of practice. Customers looking for their nearest Good Garage can quickly locate one using the easy-to-use search facility on the Good Garage Scheme website [www.goodgaragescheme.com](http://www.goodgaragescheme.com).

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Editor s note:–

The Good Garage Scheme was set up as a self–regulatory body for independent workshops and MOT centres throughout the UK to ensure the best industry standards are maintained by its members. It has more than 2,900 members who adhere to a strict Code of Conduct and offer an Industry Standard Service.

Good Garage Scheme members:

- " Adhere to a strict Code of Conduct and pledge to have their customers best interests at heart
- " Must agree what work needs doing with their customers before it is carried out
- " Work to an Industry Standard Service checklist
- " Must supply each customer with a feedback card allowing them to give their views on service directly to the Good Garage Scheme, which operates a stringent complaints procedure

For further information, please contact:

Anndi Sheppard, Good Garage Scheme, on tel: 024 7647 2649 or at [marketing@goodgaragescheme.co.uk](mailto:marketing@goodgaragescheme.co.uk) or Gary Lillistone, Bridge PR 024 76 520025, email: [garyl@bridgepr.co.uk](mailto:garyl@bridgepr.co.uk).