SERVISAIR LOUNGES VOTED BEST

HAT-TRICK OF PRESTIGIOUS AWARDS FOR SERVISAIR LOUNGES

Executive Airport lounge operator Servisair is celebrating after winning a ha- trick of prestigious awards.

Servisair's Newcastle, Heathrow T1 and Edinburgh lounges scooped Gold, Silver and Bronze respectively at the Holiday Extras Customers Awards 2010 after more than 24,000 people voted for their favourite airlines, airports, lounges, car parks and travel personalities.

The awards are testament to Servisair s commitment to providing excellent lounge facilities that take the hassle out of flying.

Each lounge offers comfortable seating, a wide range of complimentary beverages and snacks, self–service bar facilities, up–to–the–minute travel information, newspapers, magazines and televisions as well as work areas equipped with phone, fax and internet connections.

Julie Renshaw, General Manager of Servisair Lounges, said: We are committed to providing a positive lounge experience to all customers. I am delighted on behalf of my staff that their hard work and dedication to our lounge guests has been recognised.

Servisair is thrilled to have won these awards, we will continue to meet and exceed customer expectations.

The awards were presented by leading travel writer and TV personality Simon Calder at an exclusive event at London s Institute of Contemporary Art (ICA).

Matthew Packs, CEO of Holiday Extras, said: It was great to see so many of the industry s best performers here to celebrate success, decided by the most important people in travel our customers.

I want to congratulate all of the winners and shortlisted companies on consistently providing top quality service which UK travellers have recognised.

Voting for the Holiday Extras Customer Awards took place between March and August 2010.

Notes to Editors

" Servisair Lounges<u>www.executivelounges.com</u>, manages a total of 24 lounges at airports in the UK and six world wide. These include large hubs such as Heathrow, Gatwick and Manchester, major regional airports such as Liverpool as well as smaller, airports such as Durham Tees Valley.

" Annual membership of Servisair Lounges costs £250 per person, giving unlimited access all year in any of the Servisair locations in the UK, the Netherlands and Denmark. Annual members can take a guest in to the lounge for free when flying.

" Passengers must ensure they can access their flight from the lounge; access to the lounge is available three hours before flight departure.

" To place bookings and for more information about annual memberships, discounts and introductory offers, visit <u>www.executivelounges.com</u>,

For further information please contact: Paula Holden or Denise Dawson at ICG on 01772 679383 or email julie@icgonline.co.uk or denise@icgonline.co.uk

ICG : Graphic Design " Public Relations " Marketing & Advertising " New Media Windy Harbour Barn, Harbour Lane, Warton, Preston PR4 1YB tel + 44 (0) 1772 679 383 fax + 44 (0) 1772 631 440 web<u>www.icgonline.co.uk</u> pr website<u>www.icgpr.co.uk</u>