

## HEATHROW S T1 SERVISAIR LOUNGE NAMED IN TOP THREE

Heathrow Airport s T1 Servisair Executive Lounge has been ranked as one of the top three in the country. It scooped Silver in the prestigious Holiday Extra Customer Awards after more than 24,000 consumers voted for their favourite airlines, airports, lounges, car parks and travel personalities. Servisair s Newcastle and Edinburgh lounges were awarded Gold and Bronze respectively.

The awards are testament to Servisair s commitment to providing excellent lounge facilities that take the hassle out of flying.

Each lounge offers comfortable seating, a wide range of complimentary beverages and snacks, self-service bar facilities, up to the minute travel information, newspapers, magazines and televisions as well as work areas equipped with phone, fax and internet connections.

Julie Renshaw, General Manager of Servisair Lounges, said: We are committed to providing a positive lounge experience to all customers. I am delighted on behalf of my staff that their hard work and dedication to our lounge guests has been recognised.

Servisair is thrilled to have won these awards, we will continue to meet and exceed customer expectations.

The awards were presented by leading travel writer and TV personality Simon Calder at an exclusive event at London s Institute of Contemporary Art (ICA).

Matthew Packs, CEO of Holiday Extras, said: It was great to see so many of the industry s best performers here to celebrate success, decided by the most important people in travel our customers.

I want to congratulate all of the winners and shortlisted companies on consistently providing top quality service which UK travellers have recognised.

Voting for the Holiday Extras Customer Awards took place between March and August 2010.

### Notes to Editors

" Servisair Lounges [www.executivelounges.com](http://www.executivelounges.com), manages a total of 24 lounges at airports in the UK and six world wide. These include large hubs such as Heathrow, Gatwick and Manchester, major regional airports such as Liverpool as well as smaller, airports such as Durham Tees Valley.

" Annual membership of Servisair Lounges costs £250 per person, giving unlimited access all year in any of the Servisair locations in the UK, the Netherlands and Denmark. Annual members can take a guest in to the lounge for free when flying.

" Passengers must ensure they can access their flight from the lounge; access to the lounge is available three hours before flight departure.

" To place bookings and for more information about annual memberships, discounts and introductory offers, visit [www.executivelounges.com](http://www.executivelounges.com),

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