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DEDICATED TEAM OF SERVICE ENGINEERS FOR GLEN DIMPLEX BOILERS

Glen Dimplex Boilers has established a dedicated team of service engineers to provide nationwide service and after care for its comprehensive range of Dimplex branded gas boilers. Representing a £1million investment, this latest move reiterates the company's drive to ignite the gas boiler market with a superior product and service offering for less.

Located throughout the UK and providing a one-stop shop of care and onsite support for homeowners, the new 20 strong team of engineers has access to state of the art equipment, comprehensive spare parts and is supported by the superior technical back-up befitting of a leading manufacturer. Instigated in May, the service team has completed an intensive programme of training and development that has culminated in its launch ahead of the peak winter period.

Amanda Byrne, Marketing Manager at Glen Dimplex Boilers explains: "We at Glen Dimplex believe that a dedicated in-the-field after care and service function offers superior benefits. Not only does it provide homeowners and installers with support and reassurance, it serves to strengthen the appeal of the Dimplex brand."

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"In times of uncertainty, homeowners turn to names they can trust. Not only is the Dimplex brand the leading name in electric space and water heating, the Glen Dimplex group has an award winning customer care centre providing unrivalled levels of service support. Combined with a FREE 5 year parts and labour warranty, brand leading components and our highly competitive prices, this latest development will see the Dimplex brand gain further ground in the gas boiler market."

The Dimplex gas boiler range features a mix of SEDBUK A rated combi, system and open vented boilers boasting brand leading components and delivering a variety of outputs. Lightweight and compact in design with no sharp edges, all models are easy to install and maintain with a simple two-screw access, pre plumbing jig, wall mounting template, filling loop and quick fit guide.

The company also promotes Aquastore, a range of unvented cylinders for powerful, mains pressure hot water. In addition they offer a broad range of versatile flueing options including telescopic, chimney and vertical, with longer lengths available running up to ten metre horizontal and 12 metres vertical, if required. These options provide a high level of flexibility for the installer and minimise any problems created by nuisance 'pluming' for the end user.



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For further information visit the Glen Dimplex Boilers website at www.glendimplexboilers.co.uk or call 0844 371 1111.

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Notes to the Editor: Glen Dimplex Boilers – part of the multi national Glen Dimplex Group that includes household brand names like Belling cookers, Morphy Richards appliances and Dimplex heaters – is based in Prescot, Liverpool and has a strong heritage that dates back decades in the manufacturing of heating and domestic appliance products. The boiler manufacturing business (formally known as Halstead Boilers) was acquired by the Glen Dimplex Group in November 2004 and has since developed an extensive network of service engineers that is managed by the award winning Glen Dimplex Customer Care Team.

