



Case Study

Stuart Williams

Resettlement Worker, Basingstoke

"I first started working with the organisation as a temporary worker with Premier Crew about five years ago. This was in the Winchester service. I was semi-retired at the time but really enjoyed the work and the ethos of the organisation. Because I enjoyed working for YOU so much, I applied to work full time and closer to home at May Place House and then the SAiL services in Basingstoke; I've now been working full time for the past three years. I think it's a testament to the organisation that I moved from working part time and being semi-retired to accepting a full time post – I was so impressed with the organisation that I wanted to make that move and stay with the company.

"Since I've been here, I've been on lots of training modules and, if there's one thing that YOU does well, it's support and train their staff. Since I've been here as well, the menu of training opportunities has both increased and improved and I've been very well equipped to do my job. I've always been well supported by local line management, too – both Ingrid Wright and Sarah King are very supportive and I have no gripes at all; everything is done with courtesy and a smile which reflects the organisation's ethos and values.

"I've been fortunate with my colleagues as well – they're all seasoned staff and, on a daily basis, I've always felt very well supported. At the other end of the scale, the senior management are ambitious but sensible and they're keen to grow the business which is healthy. When I've attended our conferences and/or general training days, everyone's seemed well trained and motivated which is another reason why I'm proud to work here. And I'm not just saying it: it's a genuine sentiment."