

## **New release: BizManager 2.3 from ConNova.**

Motala, Sweden

5 Oct 2001

ConNova is launching a new version of its Customer Care and Billing platform, BizManager for the multimedia market. The new version, BizManager 2.3 has a completely redesigned payment-handling system with full support of multi-currency and EMU triangulation. In the system, EMU participants are defined with a Euro conversion rate and invoices are handled in dual currencies. With enhanced functionality and search capabilities, the new design facilitates the payment process even further. Payments can now be transferred to and from individual customer accounts, which means more flexibility and choice. In addition to improved payment handling, the new version has enhanced Front Office performance for taking customer orders and Back Office performance for speeding up the billing process.

Karl Orrenius, ConNova's Product Manager, comments: "The new payment handling system makes daily back office activities more efficient and flexible for our customers. With the built in support of EMU triangulation we meet a key market demand: handling invoicing in dual currencies"

BizManager is currently installed at Spanish DTT operator, Quiero TV and Swedish DTT operator, Senda. Two new contracts have recently been signed for BizManager 2.3; one with London-based DTH company, Chinese Channel and ConNova TVX, a call center solution operation working on an assignment basis on behalf of European multimedia operators.

### **About Connova**

ConNova specialises in developing and supplying business support systems for multimedia operators handling pay-TV, Internet, broadband, publishing and telecom services. The company has 15 years' experience of the industry. ConNova's services extend from consulting services to the development of software adapted to meet the market's latest requirements. Within the framework of ConNova TVX AB, ConNova also runs customer services on an assignment basis on behalf of European pay-TV operators. ConNova's existing customers are mainly to be found in the fields of cable TV, DTT (Digital Terrestrial Television), multimedia, publishing and telecommunications.

At the international exhibition for billing systems in London in May 1999, ConNova's customer management system, BizManager was awarded two honourable mentions, one for "Overall Best Contribution to Billing" and the other for "Most Innovative Billing Product".

The ConNova Group AB (publ) has been listed on the OM Stockholm Stock Exchange's O list since 1997.

For further information please contact:

Mr Karl Orrenius, Product Manager, ConNova  
Tel: +46 141 23 76 21, Fax: +46 141 23 76 30  
e-mail: [kaor@connova.se](mailto:kaor@connova.se)  
[www.connova.se](http://www.connova.se)