

The national dental service in Östergötland develops operations with system from TietoEnator

The national dental service in the county of Östergötland has chosen TietoEnator's dental service system Effica to develop its dental service operations. Effica is a complete IT support with functions such as digital medical records, appointment register, letter calling and remittance handling. Digital X-rays and picture handling can also be coupled to the system.

For many years the national dental service in Östergötland has created a distinctive image for its services with high dental care quality and good availability for the county inhabitants. The introduction of modern and efficient IT support is therefore a natural step in the future development of the services. The choice of TietoEnator's Effica system has been conducted in broad competition with several different suppliers.

- We need to create better prerequisites for our future development and even better patient service. With the Effica investment in our clinics we increase the possibility of offering the county inhabitants even better dental care service, says Kerstin Borg, project manager and IT manager on the national dental service staff of the Östergötland county council.

- We will also offer our personnel in the clinics a substantial competence lift where the use of computers and Effica is concerned in the clinical operations. Our aim is to create increased participation so that the personnel feel that they can influence the shaping of the future dental care service for the inhabitants. Consequently, the increased use of computer support and digital solutions are important for our success, Kerstin Borg continues.

With Effica, TietoEnator offers powerful IT support for the development of modern dental care. The system is spread in several countries with the main emphasis in Sweden and Finland.

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The national dental service in Östergötland is organisationally an internal production unit within the Östergötland county council. The national dental service is located at approximately 40 different addresses spread among general dental service, hospital, and specialist dental service. The national dental service employs approximately 680 people.

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