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British Airways Invests 850 000 Euro in Carmen Systems' planning solutions

Carmen Systems AB announces that British Airways, one of the world's largest airlines, has signed a contract for Carmen Crew Assignment with Carmen Preferential Bidding and Carmen InterBids. The software is to be used in the planning of cabin crew at its Gatwick-based operation. Through advanced optimization planning it is possible to cut operational costs and, for crew members to express their desired work schedules.

"The Gatwick Cabin Crew project continues British Airways' long standing relationship with Carmen Systems and builds on the success of Gatwick Flight Crew Assignment and Preferential Bidding implemented earlier this year. The Carmen system has already shown itself invaluable in meeting the demands of both crew and company," says Paul Thompson, Senior Manager Manpower Planning at British Airways. "We see Carmen Preferential Bidding as essential in giving British Airways the ability to deliver that elusive win-win for both cabin crew in terms of lifestyle and company in terms of efficiency."

"We offer transport solutions that improves efficiency and flexibility," says Per Norén, President and CEO at Carmen Systems. "In the current turbulence within the airline industry with demands for quick changes and cost-cuttings, we expect an increased interest in our systems. This order from British Airways is a result of our earlier successful cooperation."

Carmen Systems AB is a world leader in integrated planning and decision-support solution for airlines and railways. Clients include, amongst others, British Airways, Lufthansa, Air France, SAS, SJ, Green Cargo (Swedish railways) and Deutsche Bahn (German railways). Carmen Systems is a rapidly expanding organization and today has 130 employees from 22 countries. Carmen is also involved in joint research and software development activities with some of the world's leading universities. Carmen's headquarters in Göteborg has the largest R&D section in the industry.