

Raisio health care center acquires customer service system from TietoEnator

TietoEnator will deliver a new generation Efficia system to the city of Raisio's health care center. The central goal is to support social welfare and health care work based on comprehensive responsibility for the population, developing customer services as well as making local cooperation more effective and the workplace more attractive. The solution will serve both open health care and departmental care in all locations.

- We want to be at the forefront of development when it comes to taking advantage of new technology. Efficia aids our goal to offer all city inhabitants improved services, and our employees an advanced working environment. The joint social and health care organization and the recently acquired solution give us a good starting point for simplifying the patient care chain, says Chief Physician Eero Vaissi. - Compressing the cooperation and rationalizing the operations in the direction of the health care district was also central criteria when choosing the system. Efficia's electronic referral/feedback procedure supports laboratory and x-ray operations as well as cooperation related to the transfer of case histories, together with the Raisio district hospital and the Turku university hospital, Vaissi continues.

TietoEnator is the leading IT solution supplier for the social and health care sectors in the Nordic countries. The Group has more than 30 years' experience in health care, and employs close to 300 experts in the health care sector in Finland, Sweden, Norway and Denmark. The Efficia solution has been developed to serve specialized health care, primary health care and social welfare. The aim is to provide staff with more time for actual health care work, and support multi-professional cooperation inside the organizations as well as regionally.

Further information:

Jarkko Krannila, Sales Director, TietoEnator, tel. +358 2 337 4634 or 0400-586 162,
jarkko.krannila@tietoenator.com

Eero Vaissi, Chief Physician, the Raisio Health Care Center, tel. +358 2 434 3001, +358 400 780 729, eero.vaissi@raisio.fi

With almost 12,000 employees and annual net sales of EUR 1.1 billion, TietoEnator is a leading supplier of high value-added IT services in Europe. TietoEnator specialises in consulting, building and hosting its customers' business operations in the digital economy. The Group's services are based on a combination of deep industry-specific expertise and latest information technology.

www.tietoenator.com

TIETOENATOR CORPORATION

DISTRIBUTION
Principal media