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Trio signs wireless office agreement with Vodafone

Trio is now consolidating its position among mobile operators in the Nordic region by signing an agreement with Vodafone in Sweden. The order means that Vodafone's service, known as "The Wireless Office", will now include Trio Network Attendant, thus enabling small and medium-sized businesses to make a full transition from fixed to mobile telephony. The initial order value is around SEK 5 million.

Trio Network Attendant will provide Vodafone's customers with a sophisticated attendant workplace, call forwarding functions and message handling. It will allow Vodafone to offer all the key advantages of fixed telephony in a fully mobile environment. Users will be able to move around freely and still be reachable as though they were sitting at a fixed telephone in their offices - regardless of whether they're working at home or are out and about. This greatly enhances both customer service and internal efficiency at companies.

"Our Wireless Office service gives teleworking and mobility a whole new meaning. Users only have one phone - their mobile one - and all calls are automatically connected to it, including internal calls, mobile calls and calls via the fixed network," says Jon Risfelt, President and CEO of Vodafone in Sweden.

Vodafone's "Wireless Office" concept is already available to companies with up to 50 employees. In this case, the concept includes Trio's mobile attendant workplace, Wireless Attendant Terminal - a PC-based workplace that provides access to a wealth of basic switchboard functions.

Trio Attendant Network is an advanced solution for mobile operators. It is based on Trio's tried and tested system for integrated telephony, call and message handling, Trio PresentOffice. The system is installed in operators' networks and is available to corporate customers as a service. Trio Attendant Network is the most advanced solution within the Trio Mobile Office concept.

"The use of mobile phones at companies has been slowed down by the lack of functionality compared with fixed telephony. Trio Mobile Office tackles these problems. This allows mobile operators to strengthen their relationships with their corporate customers and increase revenues, while corporate customers are offered efficient mobile telephony solutions," says Sverker Hannervall, Trio's President and CEO.

For more information please contact:

Sverker Hannervall, President and CEO, Trio, tel.: +46 8 457 30 05

Johan Svensson, Product Manager, Vodafone, tel. +46 8 455 331 000

About Trio

Trio is a telecommunications company that develops call handling systems for companies, enabling them to improve both internal efficiency and customer service levels. Almost 2,000 systems have been delivered in the Nordic region, mainly to large and medium-sized companies. Trio's customers include five of the leading Nordic mobile operators. Trio operates in Sweden, Finland, Norway and Denmark and develops three product families. Trio PresentOffice offers integrated telephony and advanced call and message handling. Trio Mobile Office enables a complete transition from fixed to mobile telephony and is subscribed to as a service from mobile operators. Objecta TeleVoice offers solutions for customer support, mainly call and contact centre solutions, as well as automatic services such as voice control and interactive voice response. Trio's shares are listed on the O list of the Stockholm Stock Exchange. For more information, please visit www.trio.se.

About Vodafone

Europolitan Holdings AB is listed on Attract 40 on the Stockholm Stock Exchange's O list. The Vodafone Group is represented in Sweden by Europolitan Holdings AB and its subsidiaries, Vodafone Sverige AB and Vodafone Stores AB. The majority shareholder is Vodafone Group Plc, which owns 71 per cent of the shares, while private shareholders, investment companies and pension funds own the remaining 29 per cent. The Vodafone Group is the world's largest mobile network and is represented in 28 countries on 5 continents. It has more than 229 million mobile telecoms users. Our services enhance the efficiency of companies' operations and make it simpler and more fun for people to communicate. Read more at www.vodafone.se and www.vodafone.com.