



The Right ANSWER for COMMunication

FOR IMMEDIATE RELEASE

30 July 2002

**NOTIFICATION OF ANNOUNCEMENT OF FINANCIAL  
RESULTS FOR THE SIX MONTHS ENDED 30<sup>TH</sup> JUNE 2002**

**The Q2 2002 results announcement will be released on Tuesday 6<sup>th</sup> August 2002  
at  
9.00 AM CET**

**The announcement will also be made available at  
[www.transcom-worldwide.com](http://www.transcom-worldwide.com)**

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*Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 29 call center operations employing more than 7,200 people in 16 countries – Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Norway, the Netherlands, Spain, Austria, Morocco, Estonia, Latvia and Lithuania.*

*The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound and outbound call handling, Interactive Voice Response, Internet Services, e-mail processing and fax broadcast. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 38 languages.*

*Transcom WorldWide S.A. 'A' and 'B' shares are listed on the NASDAQ National Market under the symbols TRCMA and TRCMB and on the Stockholmsbörsen O-List under the symbols TWWA and TWWB.*

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