

## **City of Jämsä implements TietoEnator's social welfare information system**

TietoEnator will deliver the Efficia system for customer service and management support to the social bureau of the city of Jämsä. The solution will be delivered in stages and comprise of children day care, individual and family care, maintenance allowance, child welfare and the elderly and home care.

- Our goal is to improve the social services for the inhabitants and promote customer-friendly cooperation within health care. All authorised employees should have access to current data and the comprehensive status of each client. This is where modern information technology and trustworthy information management will be of great help, states social manager Kari Paunonen.

TietoEnator is a leading information system supplier within social welfare and healthcare in the Nordic countries. The Efficia solution has been developed to serve basic health care, hospitals and social welfare functions. The aim is to provide personnel with more time for care and customer service work, as well as to support cooperation between different professions, inside the organisation as well as regionally.

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