

Teleca receives order from Norwegian operator BaneTele

Teleca has received an assignment from BaneTele of Norway to deliver a system for handling the company's customer enquiries and customer deliveries. The assignment is a total undertaking valued at approximately SEK 2.5 M.

"We needed a order-management system that would also support our processes and chose Teleca because of its experience of similar assignments for other telecom companies. Since we had already installed a Tibco platform, it was important that the new solution could be based on that," explains Ewa Granholm, ICT manager at BaneTele. "We have now obtained a uniform system, which contributes to flexibility and improved efficiency in large parts of our operations."

Teleca's solution automates customer-enquiry processes and customer deliveries and secures the company's infrastructure for such handling.

"The solution developed for BaneTele provides cost savings, faster deliveries and improved quality in the delivery of the company's services. We take a total approach and assume responsibility for everything from architecture to start-up of the system. The order from BaneTele consolidates our position in Norway, which is an interesting and expansive market," says Johan Strid, President of Teleca OSS.

The BaneTele solution is based on Teleca Workflow and Integration Solution for Telecom (TWIST), which is a platform for the rapid and cost-efficient implementation of infrastructure. TWIST features a well-planned architecture, and is future-proof, scalable and flexible. The system is based on products from Tibco, which is a global supplier of products for business integration.

Teleca OSS is a market leader in the Nordic region in the integration of operation and maintenance systems for network operators. The company offers consultancy services in such areas as delivery systems, systems integration, process management and payment solutions.

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Teleca is a european consulting group focused on new technology and R&D.

Our business concept is to strengthen our customer's market position and time-to-market. This is achieved by providing professional teams with specialist technical expertise, working in partnership with development-intensive companies world-wide.

The group has more than 2,300 employees in 14 countries with a strong presence in the Nordic region, UK, and France. Teleca is quoted on the Attract40 list of Stockholmsbörsen. www.teleca.com.