



The Right ANSWER for COMMunication

FOR IMMEDIATE RELEASE

17 October 2002

**NOTIFICATION OF ANNOUNCEMENT OF FINANCIAL RESULTS
FOR THE NINE MONTHS ENDED 30TH SEPTEMBER 2002**

**The Q3 2002 results announcement will be released on Thursday 24th October 2002
at 9.00 AM CET**

**The announcement will also be made available at
www.transcom-worldwide.com**

For further information please contact:

Keith Russell, President and CEO

+352 27 755 000

Dwayne Taylor, Investor & Press enquiries

+44 20 7321 5010

Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 31 call center operations employing more than 7,600 people in 16 countries – Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Norway, the Netherlands, Spain, Austria, Morocco, Estonia, Latvia and Lithuania.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound and outbound call handling, Interactive Voice Response, Internet Services, e-mail processing and fax broadcast. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 38 languages.

Transcom WorldWide S.A.'A' and 'B' shares are listed on the NASDAQ National Market under the symbols TRCMA and TRCMB and on the Stockholmsbörsen O-List under the symbols TWWA and TWWB

TRANSCOM WORLDWIDE S.A.
75, route de Longwy
L-8080 Bertrange, Luxembourg
www.transcom-worldwide.com