



Press release, December 19, 2002

Dimension Telecom signs support agreement with 3

The IT integrator Dimension's subsidiary Dimension Telecom has signed a support agreement with multimedia operator 3 (formerly Hi3G) on IT infrastructure for the latter company's network.

Earlier this year Dimension Telecom received an order from 3 to implement a new technical platform for its 3G network. The success of this cooperation led to a framework agreement on the further expansion of 3's network. The cooperation is now being broadened again after 3 has signed a support agreement with Dimension Telecom on the IT infrastructure that serves as the basis of the company's network.

Mobile multimedia specialist 3 is striving to become the leader in the Scandinavian market by offering innovative mobile services.

"The decisive factor in the selection of Dimension Telecom as a support partner for IT infrastructure was that they could guarantee fast response times and have already proven they can offer a high level of availability in our systems," says Per-Eric Borgelin, Operations Manager at 3.

"Competition in the telecom sector is increasingly focused on network content and services, which places extremely high demands on availability," says Sven Uthorn, Managing Director of Dimension. "Operators have to be sure that their services always work. We are proud of the continued confidence that 3 has shown in us by extending our cooperation to comprise support services."

The support agreement includes services such as 24-hour troubleshooting, alleviating system discrepancies, scheduled and preventive maintenance, updating IT infrastructure and technical advice.

For further information, please contact:

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About Dimension

Dimension is an integrator of business-critical IT infrastructure. Its core business is the design, integration and commissioning of advanced server, data storage and security solutions. An important part of its customer offering is services, such as analysis, project management, support, operations and maintenance. Dimension's offering is based on its market-leading competence and experience in IT infrastructure as well as long-term cooperations with leading system suppliers. Customers are primarily in telecommunications, banking & finance, media, manufacturing industry and the public sector. The Group has 316 employees and is active in Sweden, Norway, Denmark, Finland, Latvia and Lithuania. The head office is located in Bromma, Stockholm. The Dimension share is listed on the Stockholm Exchange's O-list.

About 3

3's ambition is to be the market leader in mobile multimedia in Scandinavia. In Sweden and Denmark, 3 is owned by Hutchison Whampoa (60%) and Investor AB (40%). Both companies have extensive international networks and track records in several related industries. 3 is focused totally on the next generation of mobile communications. Through Hutchison Whampoa, 3 has global reach through 3G licenses in Australia, Denmark, the UK, Hong Kong, Ireland, Israel, Italy, Sweden and Austria. Visit 3 at www.tre.se.