

SPV choose TietoEnator to provide IT Operations services

The National Government Employee Pensions Board (SPV) has today signed a five-year agreement with TietoEnator. The agreement means that TietoEnator will manage the operations of SPV's IT System. The agreement includes Mainframe Operations, as well as Server Operations, Output Processing, Workstation Operations etc. Customer service is also included and will be in the form of a Help desk.

The agreement which partially comes into force today, 16th January, and in full on the 1st June 2003 will be valid until the 31st of May 2008 and has an order value of approx. SEK 65 Million.

- Our aim was to find a co-operation partner that complied with the criteria we set – service commitment, service level, quality, price including other economic terms and conditions, solution, overall impression, references, forms of co-operation and security, says Inger Viklund, IT Manager for SPV. TietoEnator met with the criteria and can make rational, business-oriented, cost-efficient IT Operations possible. We look forward to, within a good co-operation, jointly further developing our IT Operations, in line with our strategy.

- We are very happy, at TietoEnator, about the coming co-operation with SPV, says Ronny Madsén, Sales Executive, TietoEnator Processing & Network. It is gratifying that SPV expressed the ambition to choose a partner to lead the further development of their IT Operations in a proactive way. This is completely in line with our ambition to offer services that create increased value for our customers. The business deal also supports TietoEnator's strategy to increase consulting within the Public sector. At present TietoEnator manages Operations for several customers within the Public sector, such as City of Stockholm, Stockholm City council and Malmö municipality.

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With 13,000 employees and annual net sales of EUR 1.1 billion, TietoEnator is a leading supplier of high value-added IT services in Europe. TietoEnator specialises in consulting, building and hosting its customers' business operations in the digital economy. The Group's services are based on a combination of deep industry-specific expertise and latest information technology.

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