

Press release 19 June 2003

Trio signs order of SEK 1.5 million

The county council of Jämtland and seven municipalities in the county of Jämtland sign an agreement regarding more than 6,000 extensions where Trio PresentOffice is an essential part in the solution. The order value amounts to SEK 1.5 million.

The agreement means that the communication in the council and the municipalities is integrated in Telia's Planet 1000 which is an internal corporate network. In total, 24 Meridian switches are placed at different locations in the county that serves more than 6,000 digital and analogue extensions. Furthermore, 26 operators are connected to the solution.

The mobile users are integrated to the solution through Mobile Extensions, a function in Trio PresentOffice, enabling the operators to handle the mobile call almost as if it was a traditional extension in the switchboard solution. The mobile user will have access to the operator's services and are able to easily use the functions in the switchboard solution in Trio PresentOffice.

"Through the integration between fixed and mobile telephony, the council and the municipalities in the county of Jämtland are able to use the advantages in the solution in a very efficient way that benefits both the employees and the inhabitants of the county", says Sverker Hannervall, CEO of Trio.

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About Trio

Trio is a telecommunications company that develops call handling systems for companies, enabling them to improve both internal efficiency and customer service levels. Around 2,000 systems have been delivered in the Nordic region, mainly to large and medium-sized companies. Trio's customers include five of the leading Nordic mobile operators. Trio operates in Sweden, Finland, Norway and Denmark within two divisions. **Trio Mobile Office Division** offers products within *Trio Mobile Office* that includes a complete transition from fixed to mobile telephone. This is subscribed to as a service from mobile operators and can also be a part of Trio's integrated telephony. **Trio Enterprise Division** offers *Trio PresentOffice* that includes integrated telephony and advanced call and message handling and *Objecta TeleVoice* that includes solutions for call centre systems, interactive voice response systems and contact centre solutions. The Trio share is listed on the O list of the Stockholm Stock Exchange. For further information, please visit: www.trio.com