

Press release 16 July 2003

## Trio signs new agreement regarding Trio Mobile Office

Trio has signed an agreement with a mobile operator regarding Trio's mobile office solution Trio Mobile Office. Trio Mobile Office will be installed in the operator's mobile telephony network during the autumn.

The target group for the mobile office is corporate clients. Customers can choose to use only mobile telephones and still have full access to switch functionality as well as an attendant workstation. This is a comprehensive mobile solution for all employees within a company.

"This agreement shows that Trio continues to be successful within corporate telephony and this is a receipt of Trio's position as a leading supplier of mobile corporate telephony for mobile operators", says Sverker Hannervall, CEO of Trio.

## For further information contact:

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## About Trio

Trio is a telecommunications company that develops call handling systems for companies, enabling them to improve both internal efficiency and customer service levels. Around 2,000 systems have been delivered in the Nordic region, mainly to large and medium-sized companies. Trio's customers include several of the leading mobile operators. Trio operates in Sweden, Finland, Norway and Denmark within two divisions. **Trio Mobile Office Division** offers products within *Trio Mobile Office* that includes a complete transition from fixed to mobile telephone. This is subscribed to as a service from mobile operators and can also be a part of Trio's integrated telephony. **Trio Enterprise Division** offers *Trio PresentOffice* that includes integrated telephony and advanced call and message handling and *Objecta TeleVoice* that includes solutions for call centre systems, interactive voice response systems and contact centre solutions. The Trio share is listed on the O list of the Stockholm Stock Exchange. For further information, please visit <u>www.trio.com</u>