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Carmen Systems assists Finnair to reduce costs

Carmen Systems AB announces that the European airline Finnair has implemented the Carmen Crew Rostering system for all cabin crew. This has resulted in dramatically reduced lead-times and crew costs. To allow crew members to influence their working schedules Finnair has also installed the Carmen Internet application, InterBids.

Ville Iho, Assistant Vice President, Crew Resources at Finnair, said that Finnair has managed to reduce the planning times and have simultaneously also made substantial increases in the efficiency.

“The reduction in planning times and increased efficiency has given Finnair an extremely short return on investment period. I believe, however, that an even more important aspect is that the system will give us better control over our costs and adaptability. In today's transportation environment it is crucial to adapt to changes quickly. The business must shape your processes and if you can't adjust your processes quickly, you miss business opportunities,” said Ville Iho.

“The implementation of the new rostering system at Finnair has been very efficient. The main reason for the success stems from a lot of hard work, and also the fact that Finnair and Carmen have jointly set up clear and measurable goals for the project. We look forward to continue to extend this cooperation into other areas,” said Per Norén, President & CEO of Carmen Systems.

Systems AB develops and implements integrated planning and decision-support solutions for airlines and railways. Clients include; Aeroméxico, Air France, Alitalia, British Airways, Condor, Iberia, KLM, Lufthansa, Mexicana, Northwest Airlines, Philippine Airlines, SAS, SAS Commuter, Singapore Airlines, Spanair, Widerøe, Deutsche Bahn (German railways) and SJ, Green Cargo (Swedish railways). Carmen Systems is a rapidly expanding organization and today has 180 employees from 24 countries. Carmen is also involved in joint research and software development activities with some of the world's leading universities. Carmen's headquarters in Göteborg has the largest R&D section in the industry.