

## **IMI Warehouse Customers Report Strong Benefits**

## Software Delivers High-Speed Warehouse Operations with Real-time Planning, Controls, Monitoring and Execution

MT. LAUREL, N.J. - August 26, 2003 - Industri-Matematik International Corp. (IMI) today announced IMI Warehouse customers are reporting substantial operational and space utilization gains since deploying the latest version of the software, which became available in June.

Companies currently using the IMI Warehouse products include Albert Heijn, Ahlsell, Kramp Groep, ICA Baltic, GIST, Hakon, Hillebrand, Altia Group, Schenker, NorgesGruppen and Bergendahls. IMI Warehouse software boosts performance of warehouse operations, including receiving, put-away, order processing, picking, packing and shipping.

"IMI Warehouse 4.1 enables us to run our distribution centers with high volumes, high speed and high quality," said Boudewijn Canrinus, program manager, European Logistics at Albert Heijn, the \$5 billion Netherlands retailer. "And this is exactly what we need to do to provide the superior service that customers demand today."

Albert Heijn recently upgraded to IMI Warehouse 4.1, including leveraging its RF capabilities that eliminate error-prone document handling. At one Albert Heijn 35,000 square meter warehouse with 100 loading docks, the software supports 1,000 employees and a volume flow of 1.5 million items per week, helping Albert Heijn maintain an average "days in stock" of two to three days. Albert Heijn has seen warehouse productivity improve by more than three percent with the installation of IMI Warehouse.

Another IMI Warehouse customer is Kramp Groep, a worldwide supplier of agricultural and industrial equipment. Kramp Groep has deployed IMI software as its "global solution," with warehouses in Austria, Belgium, Germany, the Netherlands and United Kingdom. The software provides multi-language support for the company's central database of over 130,000 products. It supports high-volume, fast delivery operations so a customer can receive an order placed at 5:00 p.m. by 8:00 a.m. the next day.

"IMI Warehouse helps companies implement supply chain best practices for the physical handling of goods," said Timothy Campbell, president and CEO, IMI. "The software enables faster, more efficient shipments and deliveries with a minimum handling of goods and maximum order throughput."

IMI Warehouse software manages the physical handling of goods across finished goods warehouses, central warehouses, distribution centers, cross-dock centers and local outlets. The software can operate both as a standalone application with open interfaces to other business systems as well as integrated with other IMI suite components, including IMI Order, to support smooth flow of goods from order to delivery. Among the new features in IMI Warehouse 4.1 are extended capabilities to manage transport routes and link the warehouse operation to departure schedules. Also included is advanced support for recycling materials by enabling full control of packing materials and deposits received from vendors and other warehouses as well as packing material delivered to customers.

Another new key feature is the comprehensive support of Advanced Shipping Notices (ASN) with detailed shipment-level information and content specifications per unique container. ASN support improves flexibility and efficiency by enabling the warehouse to act both as a pool point or cross-dock center for transit shipments, as well as a traditional order-based warehouse operation.

Also included in IMI Warehouse is a new RF client platform, with applications for automatic receiving based on purchase order or ASN information, interleaved movement, inventory audit and real-time picking tasks. The applications run on hand-held devices with scanner support as well as on mounted mobile PC's.

## About Industri-Matematik

Industri-Matematik International Corp. (IMI) is a leading provider of supply chain solutions for the retail value chain. IMI focuses on performance-driven customer fulfillment using sophisticated analytic applications that provide a granular view of critical data for real-time, complex decision-making. The company is dedicated to helping consumer goods and retail companies automate, streamline and measure order management and replenishment processes, based on actual customer demand. IMI offers proven solutions in collaborative order management, fulfillment, distribution center / store replenishment, supply chain analytics, visibility and event management capabilities. IMI products are used by the world's leading companies including Albert Heijn, AT&T, Campbell Soup, Canadian Tire, Dannon, Dial, Frito Lay, GE Plastics, Hakon, Hartz Mountain, InterPharm, Kellogg's, Price Chopper Supermarkets, JM Smuckers, Sherwin Williams, Starbucks, VWR International and Warner/Electra/Atlantic. IMI is headquartered in Mt. Laurel, New Jersey with offices in the United Kingdom, Sweden and the Netherlands. Additional information about IMI is available at www.industri-matematik.com.

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