

Press release 27 August 2003

## Trio: Spring Mobil to go mobile using Trio Mobile Office

As stated in a previous press release, Trio signed an agreement in July with Sweden's fourth-largest mobile operator, Spring Mobil, for Trio's mobile office solution, Trio Mobile Office. Trio Mobile Office will be installed in Spring Mobil's mobile telephony network during the autumn and the target group will be corporate customers. Spring Mobil is a wholly owned subsidiary of Swefour, and helps companies go mobile at fixed network rates.

The mobile office target group consists of Spring Mobil's corporate customers, and the solution enables them to build up their own GSM networks within offices and industrial areas. Trio Mobile Office allows customers to go over to the exclusive use of mobile telephones while still having access to full switchboard functionality, including a sophisticated queuing function, access to an attendant workstation, forwarding, message handling and a dynamic corporate directory.

"Our business concept is based on substituting mobile phones for fixed telephony while maintaining top standards of quality and functionality. So it seemed a self-evident choice to sign an agreement for Trio Mobile Office. Trio's sophisticated telephony solutions enable Spring Mobil's customers to offer top-level customer service," says Ulf Groth, President of Spring Mobil.

Trio's solution includes all the company's crucial telephony functions, as well as telephonyrelated handling services such as a switchboard attendant, receptionist, switchboard number and a queuing function. This is a turnkey mobile solution for all the company's employees.

"We are particularly pleased to be signing an agreement with Spring Mobil, since both Trio and Spring Mobil focus entirely on corporate telephony. We regard Spring Mobil's choice of Trio as the logical result of Trio's position as a global leader when it comes to providing mobile operators with corporate telephony", says Sverker Hannervall, President of Trio.

## For more information, please contact:

Sverker Hannervall, President of Trio, tel.: +46 730-66 88 23

Ulf Groth, President of Spring Mobil, tel.: +46 70-788 98 98

## **About Trio**

## About Spring Mobil

Spring Mobil focuses its entire operations on corporate telephony. Spring Mobil helps companies create their own GSM network to replace fixed telephony - at lower costs. Spring Mobil is a wholly owned subsidiary of Swefour AB, which holds one of Sweden's four GSM licenses and is owned by Brainheart Capital. For more information, please visit the web site at <u>www.springmobil.se</u>

Trio is a telecommunications company that develops call handling systems for companies, enabling them to improve both internal efficiency and customer service levels. Around 2,000 systems have been delivered in the Nordic region, mainly to large and medium-sized companies. Trio's customers include several of the leading mobile operators. Trio operates in Sweden, Finland, Norway and Denmark within two divisions. **Trio Mobile Office Division** offers products within *Trio Mobile Office* that includes a complete transition from fixed to mobile telephone. This is subscribed to as a service from mobile operators and can also be a part of Trio's integrated telephony. **Trio Enterprise Division** offers *Trio PresentOffice* that includes integrated telephony and advanced call and message handling and *Objecta TeleVoice* that includes solutions for call centre systems, interactive voice response systems and contact centre solutions. The Trio share is listed on the O list of the Stockholm Stock Exchange. For further information, please visit: www.trio.com