



CARMEN SYSTEMS
RESOURCES IN BALANCE

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Carmen Systems to roster British Airways' 13,000 crew

Carmen Systems AB announces that British Airways, one of the world's largest airlines, is expanding their use of Carmen's optimization solutions to cover the crew scheduling for all cabin crew.

Carmen Crew Rostering will make the planning process more efficient and at the same time provides crewmembers with the possibility to request destinations or specific days off in their schedules. British Airways has already introduced the system for all cabin crew on the European routes and the results have been very positive.

David Cliffe, General Manager Operations Planning at British Airways said that this latest implementation of Carmen's software continues the British Airways philosophy of giving greater lifestyle choice to staff whilst maintaining an efficient and robust operation.

"In today's rapidly changing business environment it is critical that we have Carmen's solutions that enable us to respond quickly to both the needs of our staff and the changing market. The extension of the use of Carmen for our long-haul cabin crew continues to build the successful relationship between British Airways and Carmen," he said.

Carmen Systems President and CEO, Per Norén said, "Working together to achieve measurable goals is crucial, and I am pleased that this has resulted in a new order from British Airways. Carmen offers a unique combination of production and decision support tools that is very much in line with current demands. The fact that British Airways recently decided to continue leasing agreements for all Carmen products to cover a further five year period is a strong proof of this."

Carmen Systems AB develops and implements integrated planning and decision-support solutions for airlines and railways. Clients include; Aeroméxico, Air France, Alitalia, British Airways, Condor, Finnair, Iberia, KLM, Lufthansa, Mexicana, Northwest Airlines, Philippine Airlines, SAS, SAS Commuter, Singapore Airlines, Spanair, Widerøe, Deutsche Bahn (German railways) and SJ, Green Cargo (Swedish railways). Carmen Systems is a rapidly expanding organization and today has 180 employees from 24 countries. Carmen is also involved in joint research and software development activities with some of the world's leading universities. Carmen's headquarters in Göteborg has the largest R&D section in the industry.