



The Right ANSWer for COMmunication

2003 FOURTH QUARTER & FULL YEAR RESULTS CONFERENCE CALL

WEDNESDAY, 11 FEBRUARY 2004

2 PM (UK) / 3 PM (CET)

Host: Keith Russell - President and Chief Executive Officer

Transcom WorldWide S.A., the European CRM specialist, will release its financial results for the fourth quarter and full year 2003 at 13:00 Central European Time on Wednesday, February 11, 2004. The company will host a conference call to present the results at 15:00 (CET). The teleconference will also be webcast at www.transcom-worldwide.com.

To participate in the conference call, please register at:

<http://www.sharedvalue.net/transcom/FY2003>

The dial in number to join the conference call will be available upon registration.

You may also register by filling out the information below and returning it by fax to Shared Value on +44 (0)20 7321 5020 or contact Dwayne Taylor on +44 (0)20 7321 5010 for further details.

NAME: _____

COMPANY: _____

FUNCTION: _____

SECTOR / COVERAGE: _____

PHONE: _____

FAX / EMAIL: _____

☐ Yes, I will participate in the conference call.

☐ No, I will be unable to participate. Please keep my name on the Transcom mailing list.

☐ Please remove my name from the Transcom mailing list.

☐ Please add my colleague's name and email _____ to the Transcom mailing list.

Transcom WorldWide is a rapidly expanding Customer Relationship Management (CRM) solution provider, with 37 centres employing more than 8,200 people delivering services to 19 countries – Luxembourg, Sweden, France, Denmark, Germany, Finland, Italy, Switzerland, Norway, the Netherlands, Spain, Austria, Morocco, Portugal, Poland, Estonia, Latvia, Lithuania and the UK.

The company provides CRM solutions for companies in a wide range of industry sectors, including telecommunications and e-commerce, travel & tourism, retail, financial services and utilities. Transcom offers clients a broad array of relationship management services, including inbound and outbound call handling, Interactive Voice Response, Internet Services, e-mail processing and fax broadcast. Client programs are tailor-made and range from single applications to complex programs, which are offered on a country-specific or international basis in up to 38 languages.

Transcom WorldWide S.A.'A' and 'B' shares are listed on the Stockholmsbörsen O-List under the symbols TWWA and TWWB.
