



CARMEN SYSTEMS
RESOURCES IN BALANCE

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Rail Gourmet signs for Carmen's crew optimization software

Carmen Systems AB announces that the European rail catering and passenger care company, Rail Gourmet, has signed a long-term rental agreement for the use of the crew optimization software Carmen Crew Pairing and Carmen Crew Rostering, in its Spanish operations.

Carmen Systems' total crew planning solution will significantly increase the efficiency of the operation, reduce the planning times, whilst also providing crew with the possibility of influencing their work schedules.

Roland Josi, Rail Gourmet CIO, said that the initial study indicated that Rail Gourmet would receive substantial cost savings and operational flexibility from the use of the Carmen crew planning software.

"Rail Gourmet hopes to achieve the ideal combination of reduced crew costs through the use of Carmen Crew Pairing, with improvements to crew quality of life through using Carmen Crew Rostering and the web-based crew request system, Carmen InterBids. Furthermore, the system will make it possible for us to quickly adapt to any changes made in our operating environment, such as alterations to train schedules and legal rules," said Mr Josi.

Carmen Systems' CEO, Per Norén, said, "A growing number of our railway clients are gaining from the benefits of Carmen's integrated planning and decision support optimization software and services. Our clients generally experience decreased costs and increased savings in crew cost alone amounting to between 3–10 per cent. We are very pleased to welcome Rail Gourmet as a client and we look forward to a long and mutually beneficial partnership."

Rail Gourmet provides quality on-board catering and complementary services for 34 million passengers a year. Day after day, Rail Gourmet's crews accompany some 800 of the 2000 trains covered by our multinational client portfolio including many of Europe's leading train operators. And around the clock, some 1800 people at the 48 full-service logistics bases make sure that even the most complex supply chains remain uninterrupted.

Carmen Systems AB. Carmen Systems develops, markets and implements resource optimization solutions for clients found primarily in the transportation industry. Clients include: Deutsche Bahn, SJ, Green Cargo, Air France, British Airways, Delta Air Lines, Iberia, KLM, Lufthansa, Mexicana, Northwest Airlines, SAS, Singapore Airlines, Spanair and Virgin Atlantic Airways. Carmen Systems is a rapidly expanding organization with 200 employees from 26 countries. Carmen Systems participates in joint research and software development at some of the world's leading universities. Company headquarters is in Göteborg, Sweden and features the largest R&D department in the business.