

Press Release

FOR IMMEDIATE RELEASE

XACCT Contacts:

Gallagher PR

Mark Lederhos
Tel: 510-749-6800
9900

Mark@gpr.com

XACCT Technologies

Dror Sofer
Tel: +972-3-618-0040

Dror@xacct.com

Anil Uberoi
Tel: 408-654-

Anil@xacct.com

Transtema Contacts:

Jonas Larsson
Tel: +46-31-682500
Fax: +46-31-682505
jla@transtema.com

TRANSTEMA AND XACCT JOIN FORCES TO PROVIDE FLEXIBLE IP BILLING SOLUTION TO TELECOM INDUSTRY

Partners to Combine Leading-edge IP Metering and Mediation System with IP Customer Care and Billing System

SANTA CLARA, Calif., and GOTHENBURG, Sweden, September 20, 1999 – XACCT Technologies, Inc., the developer of the XACCT*usage*TM metering and mediation solution for IP networks, and Transtema AB, a European telecommunications solutions and consulting company, today announced a strategic technology partnership. Under the terms of the agreement, XACCT and Transtema will jointly integrate XACCT*usage* with Transtema's IP and Broadband Billing and Customer Care platform to provide powerful, comprehensive, multi-service Customer Care and Billing (CCB) solutions.

As value-added services such as IP fax, IP telephony, and streaming multimedia emerge on the Internet, the traditional basic flat-rate billing model is becoming obsolete. Telecommunications Service Providers (TSPs) are realizing that they must bill for such services based on a variety of parameters beyond simple "time-on-line." The integration of XACCT*usage* and Transtema's IP

- - more - -

and Broadband Billing and Customer Care platform will enable TSPs to create accurate, usage-based bills based on a wide range of parameters.

“The partnership with XACCT gives us the ability to develop an advanced IP and Broadband Billing Solution based on leading-edge mediation technology, where we can offer Telecommunications Service Providers a competitive edge through innovative technology,” said Magnus Johansson, president of Transtema. “The reliability, scalability, and flexibility of XACCT’s solutions are perfectly in alignment with Transtema’s commitment to staying at the forefront of business infrastructure solutions.”

“Together, the Transtema IP Broadband Billing and Customer Care platform and XACCT*usage* create a solution that’s greater than the sum of their parts,” said Eric Gries president and CEO of XACCT. “Because of its highly flexible architecture, Transtema’s solution integrates seamlessly with XACCT*usage*, offering service providers unprecedented data collection and billing functionality and, ultimately, more control over their business.”

Comprehensive Data for Billing

XACCT's flagship product, XACCT*usage*, provides a single point of interface between the IP network infrastructure and the CCB applications for usage data collection as well as automated service provisioning. This multi-source, multi-layer mediation solution captures comprehensive and accurate usage data from a multitude of network elements such as routers, switches, firewalls, and application servers and synthesizes it into XACCT Detail Records, or XDRs™, that are analogous to the Call Detail Records (CDRs) generated by telephone switches (exchanges). Service providers can use XDRs to generate flexible, innovative pricing models and usage-based bills.

By leveraging the end-to-end, automated User Account Provisioning capabilities of XACCT*usage*, service providers can implement self-care or self-registration programs and thus lower call-center costs. Automated provisioning also lets service providers benefit from instant service activation and revenue capture.

Value-added, Differentiated Services

Transtema’s Billing and Customer Care solution is designed to meet the needs of Network Service Providers, delivering value-added, differentiated services on next-generation IP infrastructures for voice, data, and video. Its highly flexible architecture sets a new standard for real-time service creation, provisioning, and billing, reducing time-to-market for new services and giving the Service Provider a competitive edge and increased revenue. Transtema’s IP Broadband Billing and Customer Care solution provides support for a wide array of services:

- Rapid creation and deployment of new services
- Automated provisioning and metering of services in real time
- Multi-source, multi-layer data collection
- Real-time charging based on service, usage, and Quality of Service (QoS)
- Single-event billing (“hit charging”)
- Support for prepaid services and on-line gaming
- Web hosting

- - *more* - -

- E-commerce and on-line transactions
- Web-based customer self-service

About XACCT Technologies

XACCT Technologies, Inc., is headquartered in Santa Clara, Calif. The company has established itself as the market leader in the emerging IP mediation market. XACCT develops a new class of intelligent software solutions that enable Service Providers and enterprises to accurately account and bill for metered services and applications. *Data Communications* magazine recognized XACCT as one of the “Top 25 Hot Startups of 1998,” and it named XACCT*usage* as one of the “Hot Products of 1999.” In addition, XACCT was one of the six companies named to the “Winners Circle: Software Companies to Watch” in *Telecommunications* magazine’s March ‘99 issue. XACCT*usage* also received “Most Innovative Billing Product” recognition at the Billing Systems 1999 Conference and Exhibition in April.

XACCT markets its software directly and through network systems integrators to Service Providers and Fortune 1000 companies. A privately held corporation, XACCT is funded by venture capital investors. More information is available at <http://www.xacct.com>.

About Transtema AB

Transtema AB, founded in 1997, is headquartered in Gothenburg, Sweden. The company develops and markets carrier-class solutions for the new public network, focusing on TCP/IP and ATM-based fixed and wireless networks. Its leading-edge technology enables Service Providers to gain a competitive edge using advanced and innovative technology.

Transtema is privately held, with Network Service Providers and Telecom Equipment Providers as main customers. Visit Transtema at www.transtema.com

#

XACCT*usage*™ and XDR™ are trademarks of XACCT Technologies, Inc. All other trademarks are the property of their respective holders

- - more - -