

REALJUKEBOX SCORES TOP HONOURS AS ONE OF 1999'S BEST PRODUCTS

Seattle, London, December 14, — RealNetworks®, Inc. (Nasdaq: RNWK), the recognised leader in media delivery on the Internet, announced that RealJukebox™ has received top honours from both PC Magazine (<http://www.zdnet.com/pcmag>) and PC Computing (<http://www.zdnet.com/pccomp>), which cite the product as one of the standouts for the year. RealJukebox was awarded PC Computing's Most Valuable Product Award as the year's best Web Utility and RealJukebox Plus was also selected by the editors of PC Magazine as one of 1999's best software products.

"Our dedication to deliver a superior consumer experience has helped make RealJukebox one of the most popular software programs on the Internet with more than 90,000 new users downloading it every day" said Ryc Brownrigg, product unit manager, RealNetworks, Inc.

RealJukebox turns PCs into the best way to experience music by allowing consumers to listen to their favourite music at their convenience, record their personal CD collections to their PC hard drive, find and download music from the Internet, organise and personalise music collections, and take their music anywhere through the use of portable music players. It has been downloaded by over 18 million unique users in the 7 months. RealJukebox is available for free download at www.realjukebox.com.

In their annual year end awards round-up, PC Magazine editors recognised RealJukebox among an elite group of 12 software products as a great way for consumers to bring music into their computing lifestyle.

In their 11th Annual MVP Awards, the editors at PC Computing honoured the best products, people and services for 1999. The editors selected winners from a field of thousands of products and services. In the end, RealJukebox won as the best Web utility.

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RealNetworks, Inc., develops and markets software products and services designed to enable users of personal computers and other consumer electronic devices to send and receive audio, video and other multimedia services using the Web. Consumers can access and experience audio/video programming and download RealNetworks consumer software on the Internet at <http://www.real.com>HYPERLINK.

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