

TietoEnator and Finnair develop paperless travelling

TietoEnator and Finnair have built a paperless travel administration system. As a result, users of TietoEnator's TietoPersona Travel system, which is a leading travel management system in Scandinavia, can now integrate their internal travel management with Finnair's electronic MultiFLYe serial ticket system.

With this new solution, MultiFLYe users can significantly improve overall efficiency in travel administration. Now it is possible to book flights, make the trip and charge the expenses electronically without hardcopy documents. Integration ensures that the entire process can be completed in a single transaction.

TietoPersona provides online user and passenger profile management and instant access to the MultiFLYe Internet booking system without a special sign-on, while the itemised cost data for the expense report can be retrieved automatically after the trip for further processing by the corporate travel administration system.

At the moment, MultiFLYe is available for all flights within Finland and to Stockholm. The service will soon be extended to include the major cities in other neighbouring countries as well.

Finnair's and TietoEnator's goal is to create a partnership for developing electronic travel services. A number of projects are currently going on with the aim of working out a framework for continued co-operation.

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With a staff of 10,000 and an annual turnover of 1.2 billion euros, TietoEnator is a leading supplier of high value-added IT services in Europe. TietoEnator provides consulting, systems development and integration, operation and support, product development services for customers as well as software services. The Group has in-depth knowledge of its customers' businesses in areas such as telecommunication, banking and finance, the public sector and the forest industry.

Finnair, the Finnish national airline, is a leading e-commerce company in its line of business, having developed several Internet and mobile phone-based services. By 2006, most of the company's revenues are expected to be earned through Internet ticket sales and more than half of the passengers will use the Internet from booking the tickets to check-in. Finnair flies to over 50 destinations abroad and 21 destinations in Finland. The Group has over 11,000 employees and a turnover of €1,593 million. Last year the airline carried a total of 7.7 million passengers.

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