



Press Release

Stockholm, November 23, 2000

## Thalamus hires Upright to create a unique customer support system

**Thalamus Networks hires Upright Technology to develop a new customer support system. The system will handle the household and landlord subscription registration and the configuration of net elements.**

The new system will collect all customer information and communicate with other connected systems within the company, i.e. the finance system, Internet portals and e-commerce platforms. The system should be operational in spring 2001.

“This Customer Support System is a unique tool for Thalamus,” explains P-O Andersson, Chief for the Thalamus Networks Technical Development. “We have not found a comparable system being used by our competitors neither in Sweden nor Europe.”

The system is built on a modern multifaceted component-based technique with an open interface to all other systems.

“The system’s strength lies in the fact that it is scaleable to suit the number of suppliers, customers and for communication with other systems,” reports P-O Andersson.

“We are proud to have been given this task,” says Michael Johansson, CEO for Upright Technology. “Thalamus is a leader in an exciting new market and our IT competence will undoubtedly contribute to their continued expansion”.

### Facts:

**Thalamus Networks AB** ([www.thalamus.se](http://www.thalamus.se)) is the only operator offering a complete selection of services for “intelligent living” which include Internet, energy control, information, media and telephony. Thalamus® services can be supplied through optic fibers, cable-TV as well as Ethernet (LAN). Thalamus Networks is quoted on the Stockholm Stock Market O-list with offices in Ängelholm, Malmö, Halmstad, Gothenburg and Stockholm, Sweden. The Company has an estimated 40 MSEK annual turnover with 40 employees.

**Upright Technology** ([www.upright.se](http://www.upright.se)) creates advanced system solutions and architecture within the business spheres of industry, logistics, tele-communications and information transference. The Company specializes in modern multifaceted solutions based upon reusable components with extensive experience in system integration as well as object-oriented methods and tools, i.e. UML, C++ and Java. Upright offers a complete range of services from evaluation of present needs to project management and system development, documentation and operation management.

### For more information please contact:

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