

Symsoft expands portfolio with Nobill Roaming Data Control meeting upcoming EU roaming regulations

STOCKHOLM, Sweden, June 25, 2009 – Symsoft, the leading supplier of real-time charging, messaging, call completion and mobile data solutions, has introduced Nobill Roaming Data Control, a new solution aimed at giving operators and subscribers control over data roaming costs.

The Nobill Roaming Data Control solution enables mobile operators to send tariff and cost notifications to their subscribers informing them about network change and current tariffs in the new network. It increases customer satisfaction by providing subscribers with better information on roaming prices and their accumulated spending in real time.

Nobill Roaming Data Control also allows subscribers to set an upper limit for their service use. Once the upper cost limit is reached the operator can notify the subscriber and eventually block further traffic, preventing so-called "bill shocks" which frequently strike mobile Internet users when abroad. This can be activated or deactivated by the subscriber himself using self management, such as USSD, facilitating administration of the service and reducing interaction with Customer Care.

Nobill Roaming Data Control is based on the Nobill Platform which provides the architectural foundation for flexibility, scalability, and high availability. The system is written in Java and takes advantage of modern software technology, giving a cost efficient system that is flexible and easy to modify.

Björn Berndtsson, CEO at Symsoft, comments "Nobill Roaming Data Control is beneficial for all operators that want to entice high ARPU subscribers and increase the usage of mobile data services".

The specific features in the Nobill Roaming Data Control, and mentioned herein, are designed to meet upcoming EU roaming regulations and enable mobile operators to offer attractive roaming packages. Symsoft is introducing operators to how they can differentiate from the competition using Nobill Roaming Data Control and meeting the new requirements in a new white paper. The complete white paper can be downloaded via the publications page on the Symsoft web site at www.symsoft.com.

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About Symsoft

Symsoft develops leading real-time telecom solutions for mobile and convergent operators within the areas of charging, messaging, call completion and mobile data. Renowned for its ability to deliver, Symsoft enables operators in an increasingly competitive world to improve both attractiveness and ARPU. All application solutions are based on the carrier grade Nobill platform which exceeds operators' requirements for business critical functions due to its modular platform architecture and innovative technology. Symsoft's customers include leading telecom operators such as Millicom, Polkomtel, Qtel, Saudi Telecom, Telefonica, Telenor and TeliaSonera. Founded in 1989 and headquartered in Stockholm, Sweden, Symsoft has local presence in four regions and operational systems in more than 30 countries.

For more information, please visit www.symsoft.com

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