

Austrian Airlines Simplifies Baggage Rules

- **Greater baggage allowances on flights in Europe, Asia and Middle East**
- **Economy Class: one baggage item weighing 23 kilograms free of charge**
- **Business Class: two baggage items each weighing up to 32 kilograms free of charge**
- **Valid for tickets bought from 1 June 2011 onwards**
- **Rules for hand luggage remain unchanged**

Austrian Airlines is simplifying the baggage allowance conditions for tickets bought from 1 June 2011 onwards. The new 'baggage item concept' has already been in use on flights to the USA and Canada for some time, where it has been proven to be successful. Under the baggage item concept, the passenger can check in a concrete, specified number of baggage items free of charge as their baggage allowance. This number is defined by their flight class. In future, therefore, passengers will be able to take more baggage on flights within Europe and long-haul routes to Asia and the Middle East with them.

Economy Class passengers will be able to pack three kilograms more into their cases, and take one item of baggage weighing up to 23 kilograms with them onto the flight. Until now, these passengers have been able to take as many items of luggage as they wanted adding up to a total weight of 20 kilograms with them.

Business Class passengers will be able to take two items of baggage, even if each weighs up to 32 kilograms, or a total weight of up to 64 kilograms with them. Until now, the weight of their baggage has been restricted to up to 30 kilograms.

For small children under the age of two who do not have their own seat, parents will also be able to pack one item of baggage weighing up to 23 kilograms and a foldaway pram in future.

For excess baggage, Austrian Airlines has also simplified its cost structure and will distinguish between European and Intercontinental flights in future. The Austrian carrier will calculate a package price depending on the weight of the excess luggage.

For instance, a item of baggage weighing between 23 and 32 kilograms in Economy Class carried within Europe costs 50 Euro per leg and on long-haul flights 100 Euro. This means excess baggage will be more reasonably priced for passengers in many cases.

The rules governing how much hand luggage may be taken on board are to remain unchanged: as before, Economy Class passengers are allowed to take one item of hand luggage on board with them, measuring 55 x 40 x 23 centimetres and weighing up to eight kilos. Passengers in Business Class are allowed to carry up to two items of hand luggage during the flight – the first weighing up to eight kilos, and the second up to four kilos.

For tickets bought **before** 1 June 2011, however, the excess baggage conditions described on the ticket and the former excess baggage rules remain valid.

The most important reforms – an overview

	Free baggage allowance with ticket purchase FROM 1 June 2011 onwards	Free baggage allowance with ticket purchase BEFORE 1 June 2011
Economy Class passengers	1 item of baggage weighing up to 23 kg	As many items of baggage as desired, weighing up to 20 kg in total
Business Class passengers	2 items of baggage weighing up to 32 kg each	As many items of baggage as desired, weighing up to 30 kg in total

Children under two years of age without own seat	1 item of baggage weighing up to 23 kg + 1 foldaway pram weighing up to 10 kg	Economy Class 10 kg Business Class 10 kg
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Passengers can find an exact overview of the new luggage conditions to come into place from 1 June 2011 by going to the Austrian website at www.austrian.com.

Austrian Airlines

Austrian Airlines is Austria's largest carrier and offers a global route network of round 130 destinations. In Central and Eastern Europe, the route network is particularly dense: With 46 destinations Austrian Airlines is the market leader throughout the region. Thanks to its favourable geographical location at the heart of Europe, the company's hub at Vienna International Airport is the ideal gateway between East and West. Austrian Airlines is part of the Lufthansa Group, Europe's largest airline group, and a member of the Star Alliance, the first global alliance of international airlines.

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