BNA wins Highest Award in LPP London Procurement Programme For Nursing Agency Services

Nursing agency <u>British Nursing Association</u> BNA has been awarded platinum status, the highest award, for a second consecutive year by the NHS London Procurement Programme (LPP).

The award to BNA follows a full compliance audit by the LPP, the national procurement partner for UK public services. The audit demonstrates the nursing agency's commitment to supporting the NHS by ensuring the availability of high quality agency staff, cost-effectively, with secure compliance systems in place.

The audit focused on recruitment and compliance processes for temporary nursing staff placed in NHS Trusts through the London Procurement Programme framework. As a supplier on the LPP framework for nursing, the agency supplies nursing staff to hospital and primary care settings.

The agency has extensive experience in working with the NHS and has developed amongst the most advanced compliance systems in the sector to maximise safety in the recruitment, management and selection of nurses and HCA healthcare assistants for shifts, with a 24-7 service to meet all temporary staffing needs. The agency's compliance team has 50 staff dedicated exclusively to credentials checks.

Key features of the agency's systems include the bespoke Enterprise ICT compliance system - with over 100,000 hours of development time over seven years. Agency worker registration includes mandatory face-to-face interviews; comprehensive credentials checks; CRB; completion of a 23-page career form; provision of four referees; and presentation of professional certifications.

On-going training for agency staff includes 13 mandatory courses annually, with 60 training events for 900 agency workers monthly. Compliance protection features daily system-generated 'expiry reports' of training dates; automated e-mail expiry reminders to agency workers; and automatic system exclusion of staff from booking in Enterprise if certification expires.

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