BNA (British Nursing Association) Homecare Packages for NHS Care Provision

British Nursing Association – a supplier of nursing and care staff since 1948 – offers a range of homecare service packages to PCTs, County Councils and other NHS and private care providers nationwide. The agency is registered with the CQC, the Regulation and Quality Improvement Authority (NI), and Care Inspectorate (Scotland).

BNA is a preferred provider of long term, complex and non-complex care packages and services to organisations who require the proven systems and support offered by a large, established agency. Quality assurance standards cover all aspects of the process of nurse and HCA recruitment, as well as interview, compliance checks, shift selection and management of nursing and HCA staff, to ensure a professional, friendly care service, the agency says.

British Nursing Association has given priority to ensuring a wide skill-base of nurses and healthcare assistants for its NHS and other clients. Homecare packages can be designed for short and long-term programmes to ensure consistent care and to match available budgets, with no compromise of safety and service provision.

BNA homecare ensures transparency in the provision of services through detailed reporting, to support value and accountability. Management reporting offers the data needed to help the commissioners of care to plan and control their agency costs

BNA has targeted the development of robust processes for recruitment compliance. This includes face-to-face interviews and checks nationwide, close to each candidate, anywhere in the UK. There is Enhanced Disclosures for all CRB applications and renewals. Full referencing is supported by telephone validation, with Occupational Health checks for fitness to work, and assessment of key skills for each nursing specialisation.

The agency has developed a range of training courses and certification to support compliance. There is also 'Right to Work' validation of documentation for every candidate.

BNA has developed a detailed internal audit and risk management process, to ensure the integrity of its compliance systems and procedures. There is a dedicated internal audit team and a risk committee reporting at Board level, to ensure that the organisation remains focused on the safety of its outcomes and care delivery.

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